

Date TBD

[First VIN]  
Customer Name  
Address  
City, State Zip

Subject: Field Repair Notice 817-2: Model 337 DPF/SCR Mount Bolt Torque

Dear Peterbilt Customer,

Your vehicle (listed within this letter) is eligible for a campaign to inspect and torque the DPF/SCR mount bolts, including replacement of bolts if needed.

<b><i>The problem is...</i></b>	<b>The DPF/SCR bolts may not be properly torqued</b>
<b><i>What your dealer will do...</i></b>	<b>Inspect the bolts and torque as required</b>
<b><i>What you must do ...</i></b>	<b>Contact your Peterbilt dealer to schedule an appointment for repair</b>

Please contact a Peterbilt dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Peterbilt dealer at Dealer Locator on the website [www.Peterbilt.com](http://www.Peterbilt.com). When contacting your selected Peterbilt dealer, refer to campaign 817-2 and the VIN listed within or on the reverse side of this letter. The work will take approximately **1.0 hour/s**, depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within Standard Warranty or for upgrades completed by **11/01/2018**, whichever is greater.

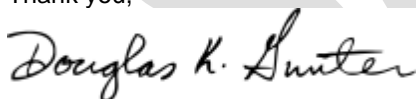
If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St., Denton, TX 76205, Attn: Customer Services Department, phone 940-591-4220.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,



Doug Gunter  
Director of Warranty  
Peterbilt Motors Company



## Repair Notice

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**817-2**

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### Section

Exhaust - 43

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### Description

Model 337 DPF/SCR Canister Bracket Bolts may be under-torqued.

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### Release Date

11/1/2017

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### Introduction

Peterbilt has determined that certain Model 337 vehicles built between July 27, 2017 and July 31, 2017 may have DPF/SCR bolts that may not be properly torqued.

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### Resolution

#### **CAMPAIGN**

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

- Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
  - Review the DWWC or SIR for "Complete" next to the "817-2" campaign code prior to performing this repair.
  - Follow the procedures below to inspect the DPF/SCR BOLTS for damage, and then torque and/or replace the fasteners as needed.
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### Warranty

Through standard warranty or for repairs completed by **11/01/2018** Peterbilt will pay for labor and parts plus applicable markup.

Claim filing information:

- 0.3 hours labor to torque the DPF/SCR Bracket Bolts. File a quick claim **817-2**
- File an additional claim for extraordinary circumstances.

For Field...	Enter...
Failure Location	043-001-053
Failure Type	700

Claim Type	C
SRT_043-???	0.30 To inspect and torque the DPF/SCR Bracket Bolts if required

**Take-Off Parts Disposition:** Destroy take-off parts

## Parts

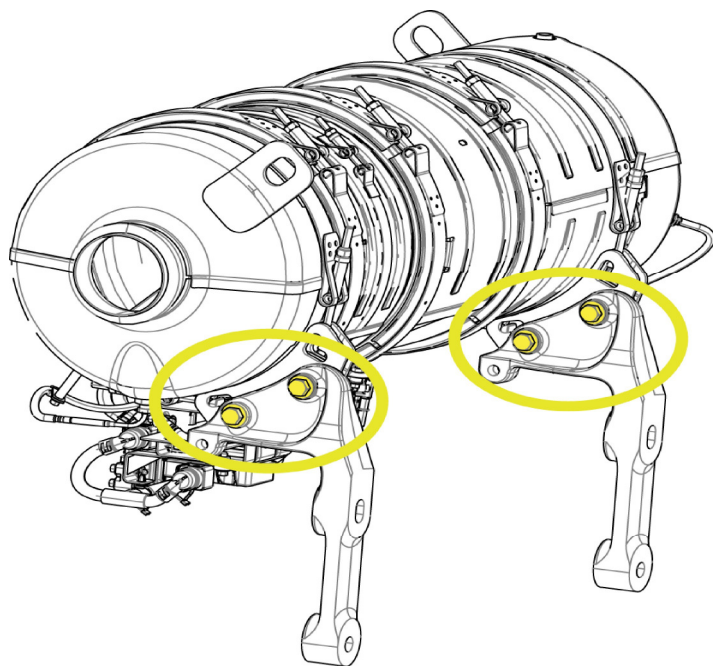
**Only replace parts if they are damaged.**

Parts are available from PACCAR Parts.

Quantity	Part #	Description
4	HWC03102	M12 Flat washer
4	MA1217510ZW	M12 Lock nut
4	60453ZYEL	M12 Bolt

## Procedure

1. Inspect the bracket bolts, nuts, and washers (noted within the yellow circles) for damage. If damage to any of the bolts is found, replace the parts using the table above.



2. Torque the four bracket bolts that attach the DPF/SCR Canister to 55-70 lb-ft. (74.5-95 N·m).

## Attachments

[817-2 Chassis List](#)

[817-2 Sample Customer Letter](#)

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