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Sent on	11	27	2017	Expires on	12	11	2017
From	Parts and Service Division						
Subject	Request for Visit: 2017-2018 RDX Steering Wheel Noise (Zone 3)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
 From: Technical Research & Support Group
 RE: Request for Visit: 2017-2018 RDX Steering Wheel Noise (Zone 3)

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2018 RDXs with a client complaint of a noise coming from the steering wheel (driver's airbag area) when turning or driving. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Must be able to duplicate the noise.
2. 2017 VIN must be after 5J8TB4...HL005430.
3. All 2018 VINs are accepted.
4. No previous repairs for this condition or any other repairs related to the steering wheel or the column.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.