

[Next Unread Message](#)[View Message](#)

<b>Sent on</b>	11	27	2017	<b>Expires on</b>	12	11	2017
----------------	----	----	------	-------------------	----	----	------

<b>From</b>	Parts and Service Division
-------------	----------------------------

<b>Subject</b>	Request for Parts: 2018 Odyssey Front & Rear Brake Noise
----------------	--

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
 From: Technical Research & Support Group  
 RE: Request for Parts: 2018 Odyssey Front & Rear Brake Noise

This message is solely directed to Honda dealership personnel; please handle accordingly.  
 Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Odysseys with a customer complaint of either a front brake noise or a rear brake noise. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaint only.
2. No previous brake related repair.
3. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.