



210 Inverness Center Drive
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

October 5, 2017

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain AT200A and AT235 units.

Refer to SIL 663 for items covered under the warranty policy. Altec will supply necessary parts and labor to correct this condition.

In order to determine if your unit is affected by SIL 663, compare the serial number of your unit with the list of affected units attached to the SIL. The product improvement will be performed by Altec. Contact Altec at 1-877-GO-ALTEC (1-877-462-5832) with any questions.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Elizabethtown Division
Elizabethtown , KY

SIL 663

Service Information Letter

Date: October 5, 2017

Units Affected: AT200A and AT235 units having certain end-mounted platforms
(see attached lists)

Platform Reinforcement

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that specific end-mounted platforms may have cracks around the control mounting area and near the platform mounting. The cracks have been determined to be cosmetic in nature and will not cause platform failure.

Altec has determined that the affected platforms will be replaced. Each of the affected platforms will be exchanged with an upgraded platform by Altec Service. The exchange is expected to take less than 2 hours and will be performed at the customer location. Altec Service will be contacting customers to schedule a time to exchange the platform. All platforms should be replaced in the next six months. No action is required by the customer.

This repair is covered under the Altec Warranty Policy and will be performed by Altec. Contact Altec at 1-877-GO ALTEC (1-877-462-5832), prompt 4, Technical Support, with any questions.