

AUTOMOBILE DIVISION American Honda Motor Co., Inc. 1919 Torrance Blvd., P.O. Box 2215 Torrance, CA 90509-9870

November 2017

This notice applies to your vehicle:

Warranty Extension: MDX Transmission Chirps During 3-4 Shift, Poor Shift Quality, or Engine Overheats Because of Defective ATF Warmer

Dear

On a limited number of 2016–17 MDX vehicles, the automatic transmission fluid (ATF) warmer was improperly manufactured and may allow the engine coolant and ATF to mix. If the coolant and ATF mix, the engine and transmission may be damaged and require replacement. If the ATF warmer allows coolant and ATF to mix, you may notice one or more of the following symptoms:

- The vehicle overheats
- The transmission shifts poorly
- The transmission chirps during 3-4 shift

To ensure your confidence in our product, American Honda is extending the warranty on the engine and transmission to 10 years from the original date of purchase with no mileage limit. This warranty extension provides coverage for the current owner and any subsequent owners. No action is required on your part unless you experience a problem. The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title under any state's law.

What will Acura do?

If you are experiencing any of the listed symptoms, contact any authorized Acura dealer to have your vehicle inspected **for FREE**. If a faulty ATF warmer is the root cause of your vehicle's issues Acura may replace the transmission, the engine, and/or engine cooling related components.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2016–17 MDX involved in this product update. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call American Honda Customer Support & Campaign Center at 1-888-234-2138. U.S. clients can also locate a dealer online at www.myAcura.com. Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.