



2017-10-24

## Purpose for Service Bulletin

The production change was corrected as of September 13, 2017.

## Refer to Table 1.

| Year | Models    |
|------|-----------|
| 2017 | FXSB      |
|      | FXSE      |
| 2018 | FLFB      |
|      | FLFBS     |
|      | FLFBS ANV |
|      | FLFBS ANX |
|      | FXBR      |
|      | FXBRS     |
|      | FXBRS ANX |
|      |           |

All markets are affected.

**2017 model vehicles:** Oil spinner (Part No. 62700062)

**2018 model vehicles:** Oil spinner (Part No. 62700179)

## Symptom

Unusual clicking sounds coming from primary.

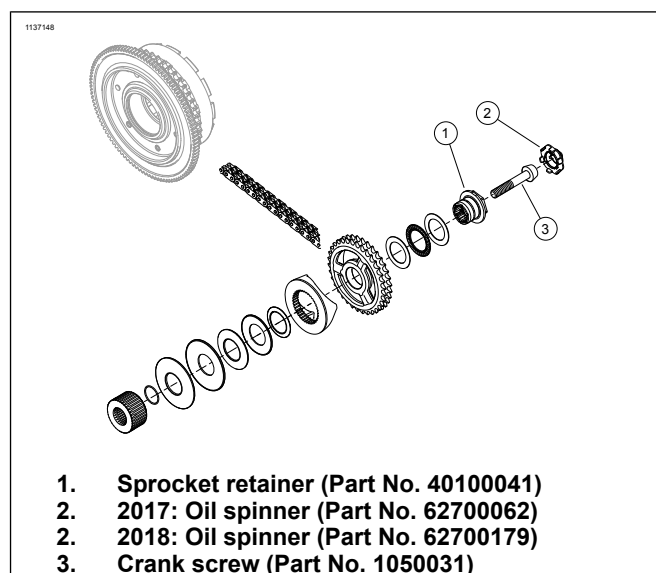
## Resolution

1. Remove primary cover. See the service manual.
  - a. Determine the source of the sound.
  - b. If the spinner has lost retention, inspect the compensator assembly for wear and service as needed.

2. Refer to Figure 1. Determine that the oil spinner (2) has lost retention.
3. Upon assembly, replace crank screw (3) and both sprocket retainer and appropriate spinner for the model year.
4. Thoroughly clean any residual plastic from the primary chaincase.
5. Assemble with **new** primary cover gasket. See the service manual.

Repair only if issue exists, this is not a warrantable claim for retrofit.

Dealer inventory has been purged of product.



**Figure 1. Primary Drive Components (Typical)**

## Credit Procedure

### Credit Procedure: Talon/h-dnet.com warranty claim system users

*NOTE*

*Enter bulletin number into comment section of claim.*

*NOTE*

*In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.*

[illegible]

Submit a warranty claim for each vehicle repaired. Refer to Table 2 or Table 3.

**Table 2. 2017 Model Vehicles**

| ITEM                                                                         | DATA     |
|------------------------------------------------------------------------------|----------|
| Claim Type                                                                   | MC       |
| Problem Part Number                                                          | 62700062 |
| Quantity                                                                     | 1        |
| Labor Code <sup>(1)</sup>                                                    | 4080     |
| Time Hours                                                                   | 0.9      |
| Customer Concern Code                                                        | 4104     |
| Condition Code                                                               | 2108     |
| Additional parts number/quantity 1 for each: 40100041, 10500031 and 60547-06 |          |

(1) Download may be required.

**Table 3. 2018 Model Vehicles**

| ITEM                                                                         | DATA     |
|------------------------------------------------------------------------------|----------|
| Claim Type                                                                   | MC       |
| Problem Part Number                                                          | 62700179 |
| Quantity                                                                     | 1        |
| Labor Code <sup>(1)</sup>                                                    | 4080     |
| Time Hours                                                                   | 0.9      |
| Customer Concern Code                                                        | 4104     |
| Condition Code                                                               | 2108     |
| Additional parts number/quantity 1 for each: 40100041, 10500031 and 25700564 |          |

(1) Download may be required.

## Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.