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TO: All Service & OEM Locations
Fleet Customers
Warranty Managers

FROM: Detroit Customer Support Center

SUBJECT: CSC Announces 'Tech Tips' - DDCSN

The Detroit Customer Support Center is launching a CSC Tech Tips link on DDCSN for the purpose of providing in-depth technical support on specific fault codes and other issues. The information provided will assist technicians with accurately and efficiently diagnosing and repairing Detroit engines and supplements the information in Power Service Literature (PSL).

The link will be located on the DDCSN/Support/Customer Support Center home page. It will be updated as necessary with new information. You must be logged into AccessFreightliner to view the webpage information in DDCSN.

Log into AccessFreightliner, and then visit the following link for the latest CSC Tech Tip information:

<http://ddcsn-ddc.freightliner.com/cps/rde/xchg/ddcsn/hs/5872.htm>

