



Rear Bumper Cruciform Label Service Bulletin

Customer: Multiple

Situation: Customers may attempt to use smaller 1/4" safety chains in the rear bumper cruciform slots designed for 3/8" chains.

Corrective Action Summary: Add permanent label to rear bumper specifying use of 3/8" safety chains.

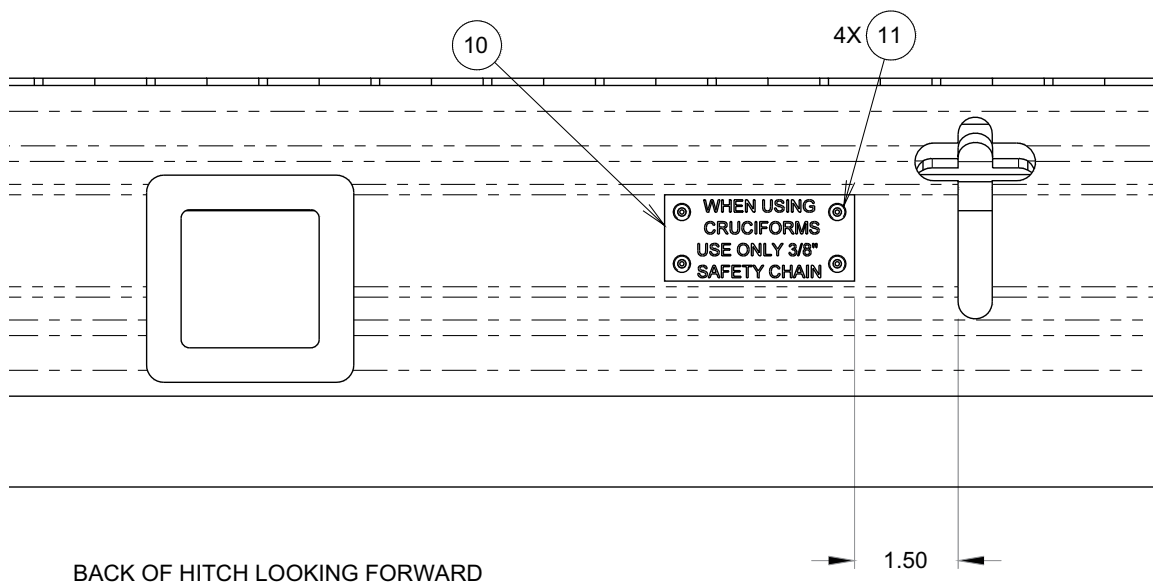
Range of Units Affected: 187 units with Utilimaster bumpers with cruciform slots for safety chains manufactured between January 2010 and November 2016. Utilimaster Warranty Department to verify chassis VIN.

Authorized to Perform the Work:

- Customer or customer contractor
- Utilimaster or Utilimaster contractor

Tools Required:

- Drill with #30 (or 1/8") bit
- Rivet gun with 3/16" nose piece



Label location

BOM ID	Part Number	Description	Qty.
0	REFERENCE	51233066a TAG HITCH 3/8" SAFETY CHAIN	
10	03104810	TAG SAFETY CHAIN 3/8" W/CRUCIFORM	1
11	11600208-003SS	RIVET SS 1/8 POP	4
NS_1	03104479	DECAL SERVICED JOB CODE	1
NS_2	03103197-B005EN	CRUSIFORM LABEL SERVICE BULLETIN	1

Procedure:

⚠ CAUTION

Always wear safety glasses and other proper protective equipment (gloves, hearing protection, etc.) as appropriate to the process.

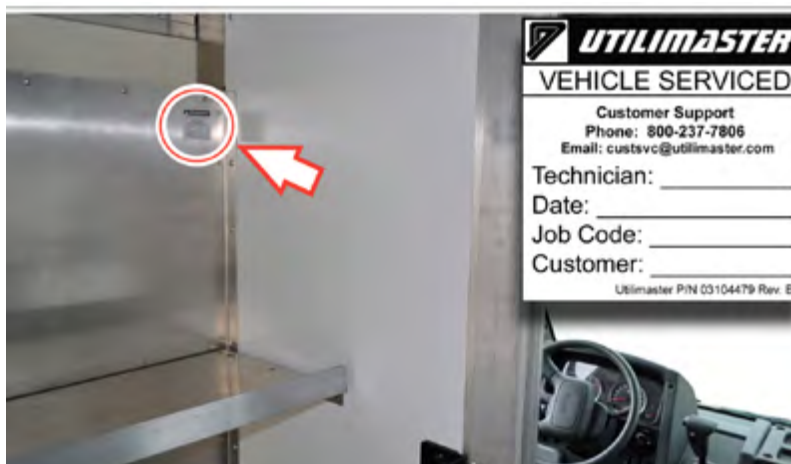
These cruciform slots are designed specifically for use with 3/8" safety chains. Make sure the safety chains match the size of the slots. Using smaller chains will NOT provide the structural integrity if needed.

1. Read and understand all the instructions before starting the repair.
2. Align the edge of the label 1-1/2" from the left-hand edge of the vertical cruciform slot.
3. Use the holes in the label as a guide to mark and drill (4) #30 holes.
4. Secure the label with (4) rivets.



Label installed

5. Use Job Code 13-P5-08-LP from this document to complete the SERVICED decal.
6. Adhere the decal to the upper right-hand corner of the driver's door pocket panel or sidewall next to the front wall. Do NOT cover any previously applied decals.



Service decal on driver's door pocket (cargo side)

NOTE: In order to be reimbursed for labor, the repair MUST be completed and warranty claim filed within 1 year from the initial date of this publication.

File Warranty By: March 31, 2018

Contact Utilimaster to Order Parts and File Warranty

Email: Warranty@Utilimaster.com

Phone: 574-848-2000

Mail or Express Service:

Fax: 574-848-2809

Utilimaster

Attn: Warranty Dept.

603 Earthway Blvd.

Bristol, IN 46507-9182, USA

Labor Allowance: 0.2 hours

Job Op Code: 13-P5-08-LP

Document Part Number: 03103197-B005EN

Revision: A

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