



October 6, 2017

PRODUCT NAME: Universal I and Universal II Logic Boxes

A defect may exist on certain PC boards used in our Universal I and Universal II logic boxes. Due to a manufacturing issue, corrosive residue may be present on the surface of the circuit board. It is possible that this will lead to a decrease in product life compared to what you have come to expect from Akron Brass. It is likely that you have had no issue with the logic boxes but we would like to replace the product as our continued commitment to customer satisfaction.

Akron Brass Universal I and Universal II logic boxes manufactured between January 1, 2017 and June 30, 2017 may be affected. Akron Brass will be replacing the affected parts at no charge to you or the end-user. The Universal I and II logic boxes are used in a number of Akron electric monitor products.

Universal I and II Logic Box part numbers affected:

6032xxxx, 34400052, 34630035, 34900009, 35781038, 35791013

Monitor style numbers containing affected Logic Boxes:

1494, 3351, 3353, 3356, 3440, 3463, 3491, 3479, 3491, 3563, 3578, 3579, 3580

OPERATING RECOMMENDATIONS

Affected logic boxes need to be replaced and the old product returned to Akron Brass. You are receiving this notice because you have purchased a logic box that may be affected. We ask that Akron Brass work directly with the fire department or monitor owner to replace the logic box. You will need to provide Akron Brass with the contact information for the fire department or end-user that purchased a monitor containing the affected logic box. Akron Brass will replace the affected logic boxes free of charge.

If you choose not to provide end-user information, we request that you work directly with your customer to have the logic box(s) sent back to Akron Brass for replacement.

SOLUTION

PC boards have been corrected. All products ordered after June 30, 2017 have the corrected component.

News Bulletin

Technical Update



Please email or have your customer email Akron an image of the bottom of the logic box along with the serial number on the monitor. Once we have confirmed this product is in the affected range, we will send a replacement unit. We will also provide a shipping label to send the old product back to Akron Brass.

Please contact:

Akron Brass Technical Service
1.800.228.1161 or 330.264.5678
akrontech@idexcorp.com

Photo Samples:



Universal I



Universal II



Monitor Label