



**ATTENTION: This Technical Service Bulletin was issued by Southeast Toyota Distributors, LLC.**

**For Toyota Dealers located within the Southeast Region:** Please refer to SET Dealer Daily to obtain instructions on how to order parts and submit a warranty claim (If applicable).

**For Lexus Dealers or Toyota Dealers NOT located in Florida, Georgia, Alabama, South Carolina or North Carolina:** For Repair Authorization, Parts Ordering, and Warranty Claims please contact Southeast Toyota Distributors Warranty Claims Department:

(888)851-2722

Press 5, then Press 4 for Out of Region SET Repairs

[Accessory.Warranty@SEToyota.com](mailto:Accessory.Warranty@SEToyota.com)

Thank you for your continued support.

# CENTER CONSOLE SAFE LOST KEY PROCEDURE

## Applicability

YEAR(S)	MODEL(S)	INSTALLED ACCESSORY INFORMATION		
		DESCRIPTION	ACCESSORY CODE	KIT PART NUMBER
2014-18	Tundra	Console Safe	SC1000	00016-34174
2010-13	Tundra	Console Safe	NA	00016-79184
2010-18	Sequoia	Console Safe	SC1000	00016-79184
2016-18	4Runner	Console Safe	SC1000	00016-86184

**\*\*This Publication does not apply to Vehicles Originally Equipped with a center console lock box from the factory or Systems added by other manufacturers**

### REVISION NOTICE

5/24/2017 Initial Release  
 10/16/2017 Additional Models and Model years added  
*Any previous printed versions of this bulletin should be discarded.*

## Introduction

Southeast Toyota Distributors offers a Center Console safe as Port and Dealer installed accessories. The lock box utilizes a combination lock and a master key. Please refer to the vehicle specific installation document located in the accessory tab of TIS for installation instructions and operation details.

This document outlines the procedure for obtaining a replacement key should the key and combination be lost.

## Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
NA	NA	NA	NA	NA	NA

## Console Safe Lost key procedure

### ACCESSORY IDENTIFICATION

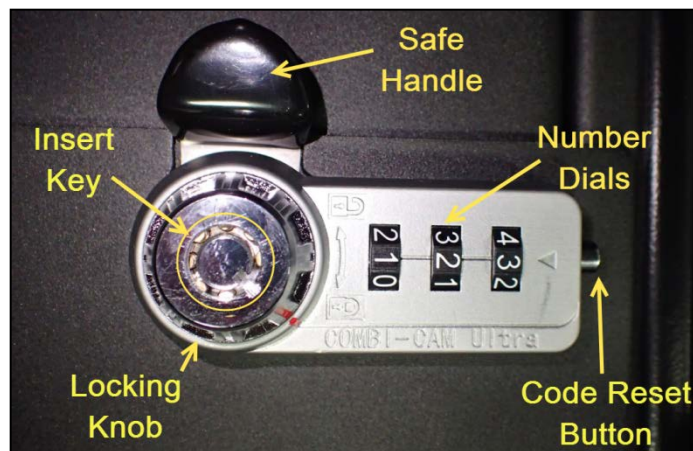
1. Perform TIS VIN inquiry or Service Lane Search
  - a. Port installed accessories are identified by the accessory code listed in above application chart shown in option codes.
  - b. Dealer installed accessories can be identified by part number listed in above application chart shown in service history.
  - c. This TSB does not apply to vehicles equipped with console safes from other manufacturers.



### VERIFY CUSTOMER OWNERSHIP

2. Before proceeding, verify vehicle ownership by comparing customer's identification to name on vehicles registration. The dealer should only supply a key to the registered owner of the vehicle.

### DETERMINE BOX CODE



3. Remove the rubber sleeve from safe handle.
4. Record code engraved on safe handle under rubber sleeve.
5. Re-install rubber sleeve.

## Console Safe Lost key procedure

6. Reference Parts and Accessory Bulletin T725 on SET DealerDaily to determine required key.

**NOTE:** Dealers located outside of the Southeast Region should call (888) 851-2722 and press prompt 3 for Accessory Warranty.

## RESETTING COMBINATION

7. Insert key and turn counter clockwise to unlock and open safe.

*Hint: Line on locking knob will indicate lock position*

8. With key in unlock position; turn each dial until it stops.
9. Once all of dials have stopped, current opening combination code has been discovered.
10. Remove key.
11. Set knob to the lock position and dials set to the current opening combination code, Press and hold reset button.
12. With reset button held turn all dials to 0 – 0 – 0.
13. Release reset button.
14. Provide Customer with new key. The customer can reference the owner's card to set new combination. A copy of the owner's card information can be found on the next page.

## Console Safe Lost key procedure

### Console Safe Owner's Card information

#### Setting Your Own Combination:

*The opening combination code is preset to 0 - 0 - 0*

1. Combination must be set to opening combination code prior to resetting.
2. Set knob to the lock position.
3. On side of lock is code reset button. Press and hold reset button.
4. Set your personal combination by turning dials to desired combination.
5. Release reset button and new opening combination code is set.
6. To lock, rotate one or more dials after dial is turned to lock position.
7. To open lock, turn dials to your personal combination.

#### Discovering Unknown Combination Using Key:

1. Insert key and turn counter clockwise to unlock and open safe.  
*Note: knob will remain in lock position*
2. With key in unlock position; turn each dial until it stops.
3. Once all of dials have stopped, current opening combination code has been discovered and can be reset.

See your Southeast Toyota dealer if both the combination and keys are lost.  
Vehicle registration and owner identification required.