

Product Quality and Service Support, Quality Compliance Published October 20, 2017 Approved By: Tom Trisdale, General Manager – Field Action & Liaison Toyota Motor Sales, USA, Inc. 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

To: All Toyota Dealers

From: Product Support Division

UPDATED Dealer Letter and FAQ Available on TIS

Special Service Campaign H0P – Remedy Notice
Certain 2017 Model Year Yaris Vehicles
Instrument Panel Wire Harness

- The remedy, applicable to vehicles involved in Phase 1, has been updated to include an inspection step.
- The Warranty Reimbursement Procedure has been updated to include an inspection operation.
- The description in A3 of the FAQ has been updated.

Refer to the UPDATED Dealer Letter and Technical Instructions on TIS for additional information.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.