

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: October 05, 2017
SUBJECT: Service Campaign T2J - 2017 Ioniq Hybrid Traction Motor
Inspection & Replacement (TSB# 17-01-057)

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the traction motor on certain 2017 Ioniq Hybrid vehicles. Service Campaign T2J provides a service procedure to inspect and replace the traction motor.

In order to identify only those vehicles affected by Service Campaign T2J, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2J.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #17-01-057 will be available on HMAService.com on October 05, 2017. It contains instructions on performing the service procedure and submitting the campaign claim.

On October 4th each dealer was shipped a leak test adapter tool kit for this campaign. The leak test adapter tool kits will be placed on "Campaign Parts Management" (CPM) when ordering additional kits.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA