



Preliminary Information

PIC6309 Reduced Propulsion Power without DTCs on Higher Mileage Vehicles

Product Investigation Review Required

Models

| Brand: | Model: | Model Years: | VIN: | | Engine: | Transmissions: |
|----------------------------|---|--------------|------|-----|---------|----------------|
| | | | from | to | | |
| Chevrolet | Volt | 2011 - 2012 | All | All | LUU | MKA |
| Involved Region or Country | North America | | | | | |
| Additional Options (RPO) | Without RPO YK8 | | | | | |
| Condition | Some customers may state that they occasionally see a Propulsion Power is reduced message in the driver's information center that was not present under the same driving conditions previously. If there are no diagnostic codes present that would affect propulsion, then this document may apply to their situation. Please ask the customer for an accurate description of the scenario under which the message occurs and how many times it has happened on the vehicle. | | | | | |
| Cause | This may be caused by a controls issue with normal wear of the high voltage battery. It does not indicate that there is a problem with the battery itself. | | | | | |

Correction:

There are some cases where this is considered normal. For example, any Volt or Ampera, climbing a steep grade at interstate speeds without proper use of Mountain Mode will encounter this same message without DTCs. If this is the case, refer the customer to proper use of Mountain Mode in the owner's manual. Also, extreme outside temperatures, especially in winter, may cause the message to appear until the battery temperature has stabilized. If a Propulsion Power is reduced message occurs during regular operation, and there are no DTCs present, then contact GM Technical Assistance for direction.

Warranty Information

| Labor Operation | Description | Labor Time |
|--|--|------------|
| 5080208 | HPCM2 reprogramming after TAC is contacted | 0.4 |
| *This is a unique Labor Operation for Bulletin use only. | | |

Version History

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|----------|---|
| Version | 1 |
| Modified | |

