



Preliminary Information

PIT3946B Diagnostic Tip - Headliner Sagging Reattach Hook and Loop Patch

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2003 - 2018	All	All	All	All
Chevrolet	Avalanche	2003 - 2013	All	All	All	All
Chevrolet	Silverado	2003 - 2018	All	All	All	All
Chevrolet	Suburban	2003 - 2018	All	All	All	All
Chevrolet	Tahoe	2003 - 2018	All	All	All	All
GMC	Sierra	2003 - 2018	All	All	All	All
GMC	Yukon	2003 - 2018	All	All	All	All

Supersession Statement

This PI is being updated to add additional models and updated the concern and recommendation sections. Please discard PIT3946A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

Some owners may comment that the headliner is sagging or does not stay tight to the roof or around the sunroof opening, if equipped. During a visual inspection it may be noticed the hook and loop patch that is adhered to the roof, headliner, or sunroof has become detached.

Recommendations / Instructions

To repair, reattach the hook and loop patch using Hardman Double Bubble Epoxy part number 04001 or equivalent. This is a two part epoxy and can be obtained from a number of sources, including online.

Parts Information

Part Number	Description	Qty
04001*	Double Bubble Epoxy	1
*Obtain Locally		

Warranty Information

This Preliminary Information does not provide a specific repair for a certain year, make, model, or hook and loop patch location. For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the repair needed.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

