



# Preliminary Information

## PIC5589B Cloudy Or Hazy Appearance Of Low Gloss Stripe Kits

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Camaro	2010 - 2018	All	All	All	All

### Supersession Statement

This PI was superseded to update Model Years. Please discard all copies of PIC5589A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition / Concern

The low-gloss stripe kit may have a cloudy or hazy appearance. The application of a polish or wax onto the surface of a low-gloss stripe may result in this condition that seems to disappear when the stripes are wet and then reappear as the stripes dry. This condition is much more likely to be noticed on darker colored stripes and does not occur on the high-gloss stripes.

**Note: The PDI sheet does have a Special Inspection Note in regards to vehicles with stripe packages. It reads - Do not use polish or wax on the stripes, this will distort the appearance.**

The stripes have been fully tested for exterior exposure and results verify that the surface appearance (color and gloss) will not change unless a foreign substance has been applied.

### Recommendations / Instructions

If polish or wax was applied to the low-gloss stripes, the polish/wax product will have to be removed in order to restore the original appearance of the stripes.

**Important: This process will also remove the wax from any other surface it contacts. The car will have to be waxed again, this time without applying wax to the stripe surfaces. Do not use polish or wax on the low-gloss stripes, as this will distort the appearance.**

**Important: Use of other wax remover products may damage the stripes; this damage would not be covered under GM warranty.**

To avoid damaging the stripe material, the wax removal should be done by using Dawn® dishwashing liquid soap. Place a couple drops of Dawn® dishwashing liquid soap in a bucket of water, then using a sponge and the soap solution, wash the stripes to thoroughly eliminate the wax from the small "crevices" of the matte surface.

**Note: The success of this method is dependent upon the type of wax that was used and type of solvent, if any, that may have been introduced in any previous attempt to remove the wax. Solvent based removers will damage the stripes.**

**Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.**

