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Sent on	11	01	2017	Expires on	11	13	2017
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From	Parts and Service Division
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Subject	Request for Parts: 2017 Accord Hybrid MIL on with DTC 53-02 Stored
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Parts: 2017 Accord Hybrid MIL on with DTC 53-02 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2017 Accord Hybrids with a customer complaint of the Malfunction Indicator Lamp (MIL) On with DTC 53-02 (Torque Sensor [Average Check]) stored and/or loss of power steering assist. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaint only.
2. Must have DTC 53-02 stored and/or experience loss of power steering assist.
3. No noise related to the electronic power steering.
4. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.