



# SERVICE BULLETIN

Classification: AT15-012d	Reference: NTB15-084d	Date: August 29, 2017
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## 2013-2014 ALTIMA AND 2014-2016 ROGUE; CVT JUDDER AND DTC P17F0 OR P17F1 STORED

This bulletin has been amended to change the Applied Vehicles.  
No other changes have been made. Please discard all previous versions of this bulletin.

**APPLIED VEHICLES:** 2013-2014 Altima (L33) with 4-cyl engine only  
2014-2016 Rogue (T32)

**NOTE:** Does not apply to Rogue Select (S35)

### IF YOU CONFIRM:

The customer reports a transmission judder (shake, shudder, single or multiple bumps or vibration),

### AND

One of the following DTCs are stored in the TCM:

- **P17F0** (CVT\_JUDDER (T/M INSPECTION))
- **P17F1** (CVT\_JUDDER (C/U INSPECTION))

### NOTE:

- If a transmission judder (as described above) is **NOT** reported by the customer, this bulletin **does not apply**.
- If DTC P17F0 or P17F1 was **NOT** found stored, this bulletin **does not apply**.
- NTB15-083, **Enhanced Diagnostic Logic For CVT Judder**, has reprogramming instructions that may apply.

### ACTIONS:

Perform the **SERVICE PROCEDURE**, starting on page 3.

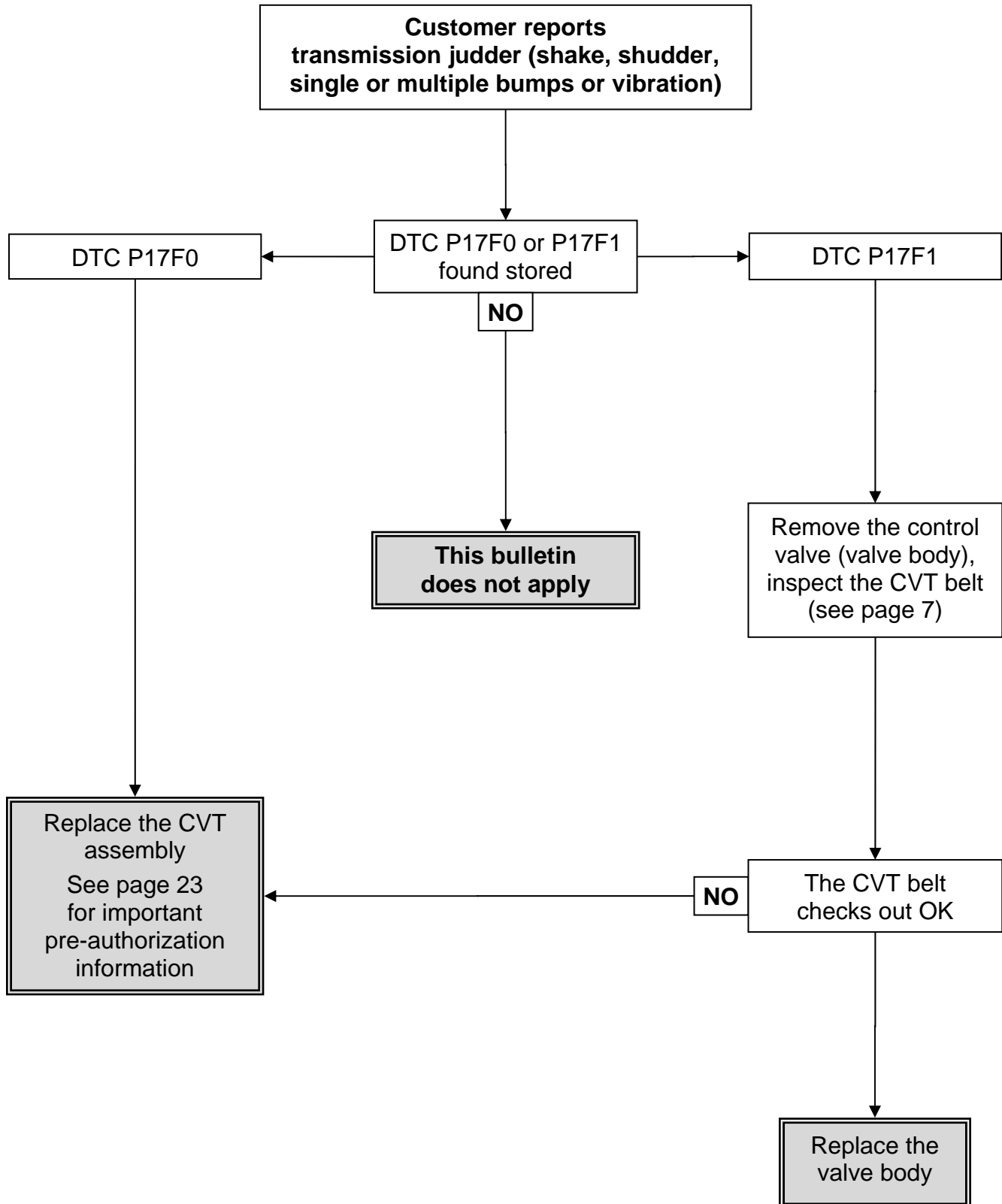
- Review the **Repair Flow Chart** on page 2.

**NOTE:** Essential Tool Tech Cam (borescope) J-51951 has been sent to dealers. This tool's attachments make CVT inspection possible.

**IMPORTANT:** The purpose of **ACTIONS** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely.  
**NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

# Repair Flow Chart



## SERVICE PROCEDURE

### Check for Stored DTCs

1. Before starting, it is **IMPORTANT** to make sure:
  - ASSIST on the CONSULT PC has been freshly synchronized (updated).
  - All CONSULT related software updates (if any) have been installed.
2. Once all ASSIST and CONSULT related updates have been performed, attach the CONSULT PC to the vehicle.
  - Connect the plus VI to the vehicle.
  - Connect the AC adapter to the CONSULT PC.
3. Turn ON the CONSULT PC, and then open CONSULT III plus (C-III plus).  
**NOTE:** Make sure all applications other than C-III plus are closed.
4. Press the ignition switch twice without depressing the brake pedal.
  - The meter and gauges will illuminate.
  - Do Not start the engine.
  - Make sure ALL accessories are turned OFF.
5. Wait for the plus VI to be recognized.
  - The serial number will display when the plus VI is recognized.
6. Go to **Diagnosis (All Systems)**.

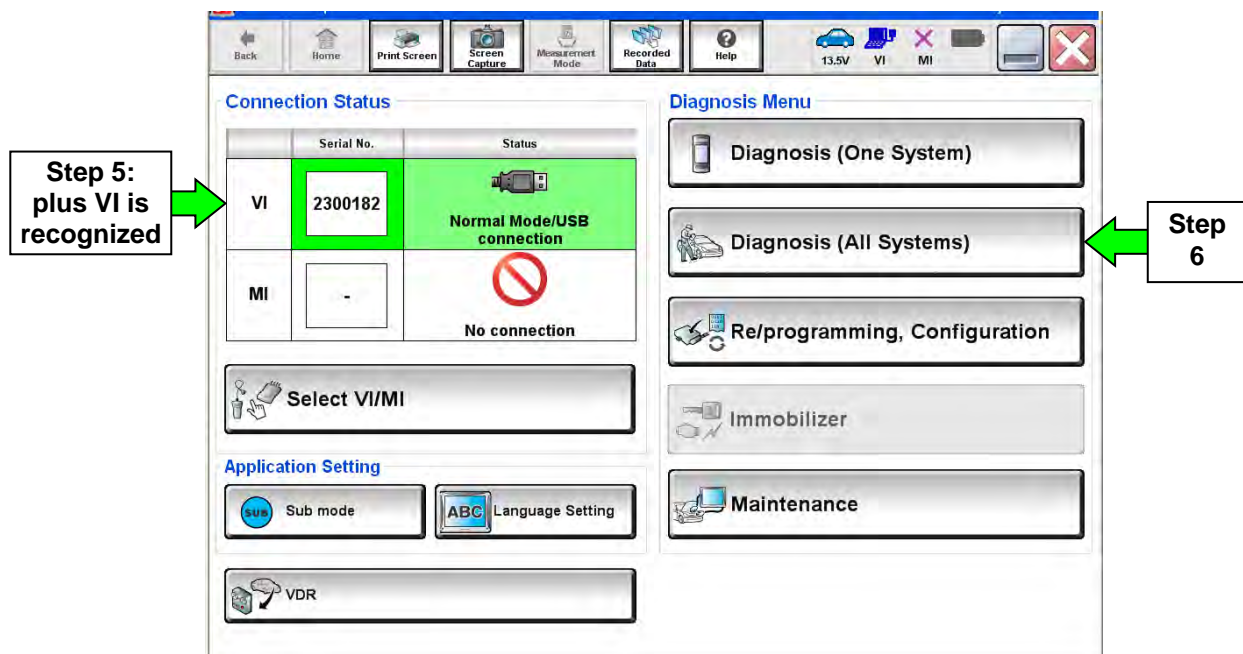


Figure 1

7. Select **TRANSMISSION**.

The screenshot shows a diagnostic software interface. At the top, there is a toolbar with icons for Back, Home, Print Screen, Screen Capture, Measurement Mode, Recorded Data, Help, ERT, 14.3V, VI, MI, and a close button. Below the toolbar, there are navigation buttons: 'Diagnosis (All Systems)', 'Select Vehicle', 'Confirm Vehicle', and 'Diagnosis (All Systems)'. The main area has tabs for 'All DTC', 'CAN Diag', 'CAN DIAG SUPPORT MNTR', and 'SRT & P-DTC'. The 'All DTC' tab is active, showing a table of results. A green arrow points to the 'TRANSMISSION' row, which is labeled 'Step 7' in a box. The table shows the following data:

System	DTC Status
ENGINE	NO DTC
ABS	NO DTC
METER/M&A	NO DTC
BCM	NO DTC
AIR BAG	NO DTC
TRANSMISSION	NO DTC
EPS/DAST 3	NO DTC

Below the table, there are navigation buttons for '1/2' and '0/0'. To the right of the table, there are buttons for 'Print for Customer', 'Print', 'Save', and 'ERASE'.

Figure 2

8. Select the **Self Diagnostic Result** tab, print the screen showing the VIN and DTC, and then attach the printout to the repair order.

**IMPORTANT:** The screen printout MUST clearly show the VIN and DTC.

- a. If P17F0 is stored, replace the CVT assembly.
  - For CVT assembly pre-approval, refer to page 23, **CVT Assembly Replacement Approval Procedures**.
  - Refer to the appropriate Electronic Service Manual (ESM), section **TM-Transaxle & Transmission**, for CVT assembly replacement procedure.
  - Skip to step 9.
- b. If P17F1 is stored, go to page 7, **Control Valve (Valve Body) Removal and CVT Belt Inspection – for DTC P17F1 ONLY** after completing steps 9-12.
- c. If **neither** P17F0 nor P17F1 are found stored, this bulletin does not apply. Close C-III plus, and then refer to ASIST and the ESM for further diagnosis.

9. After printing a screen shot, erase the DTC.

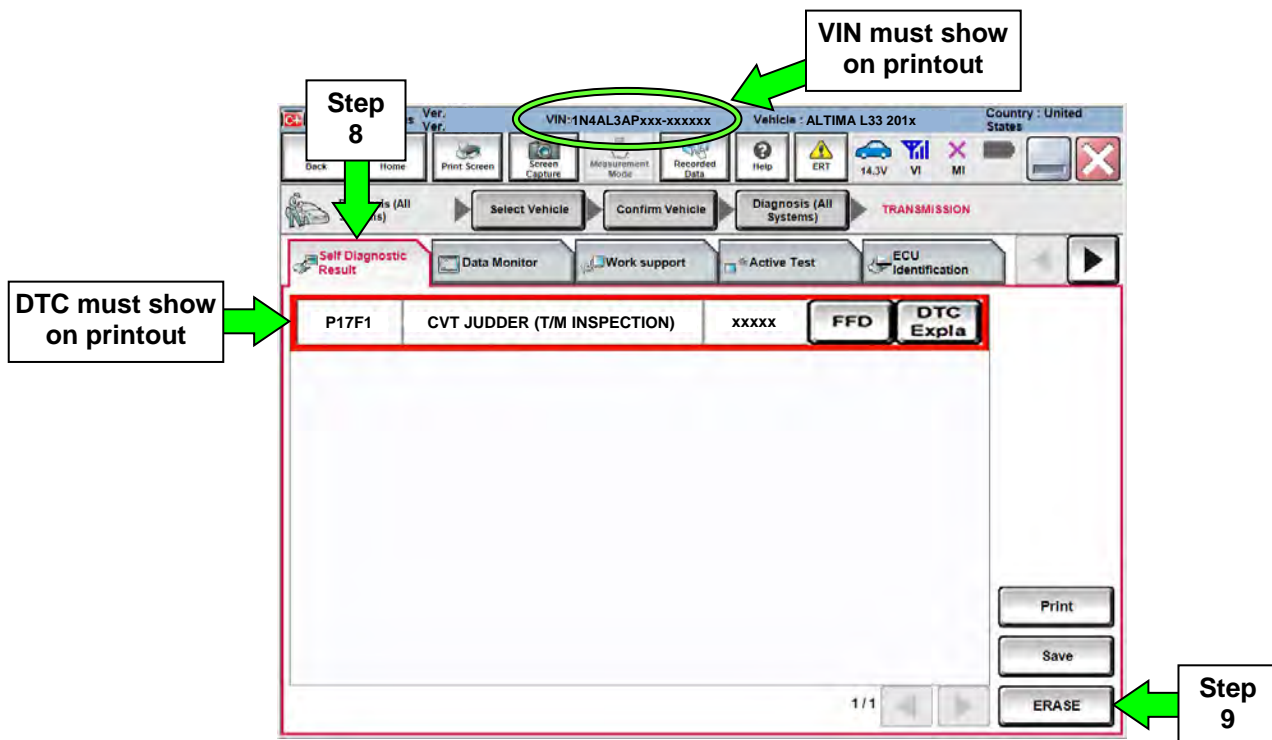


Figure 3

10. Close C-III plus.
11. Turn the ignition OFF.
12. Disconnect the plus VI from the vehicle.

For vehicles with P17F1, go to page 7, **Control Valve (Valve Body) Removal and CVT Belt Inspection – for DTC P17F1 ONLY** after completing steps 9-12.

Exploded View

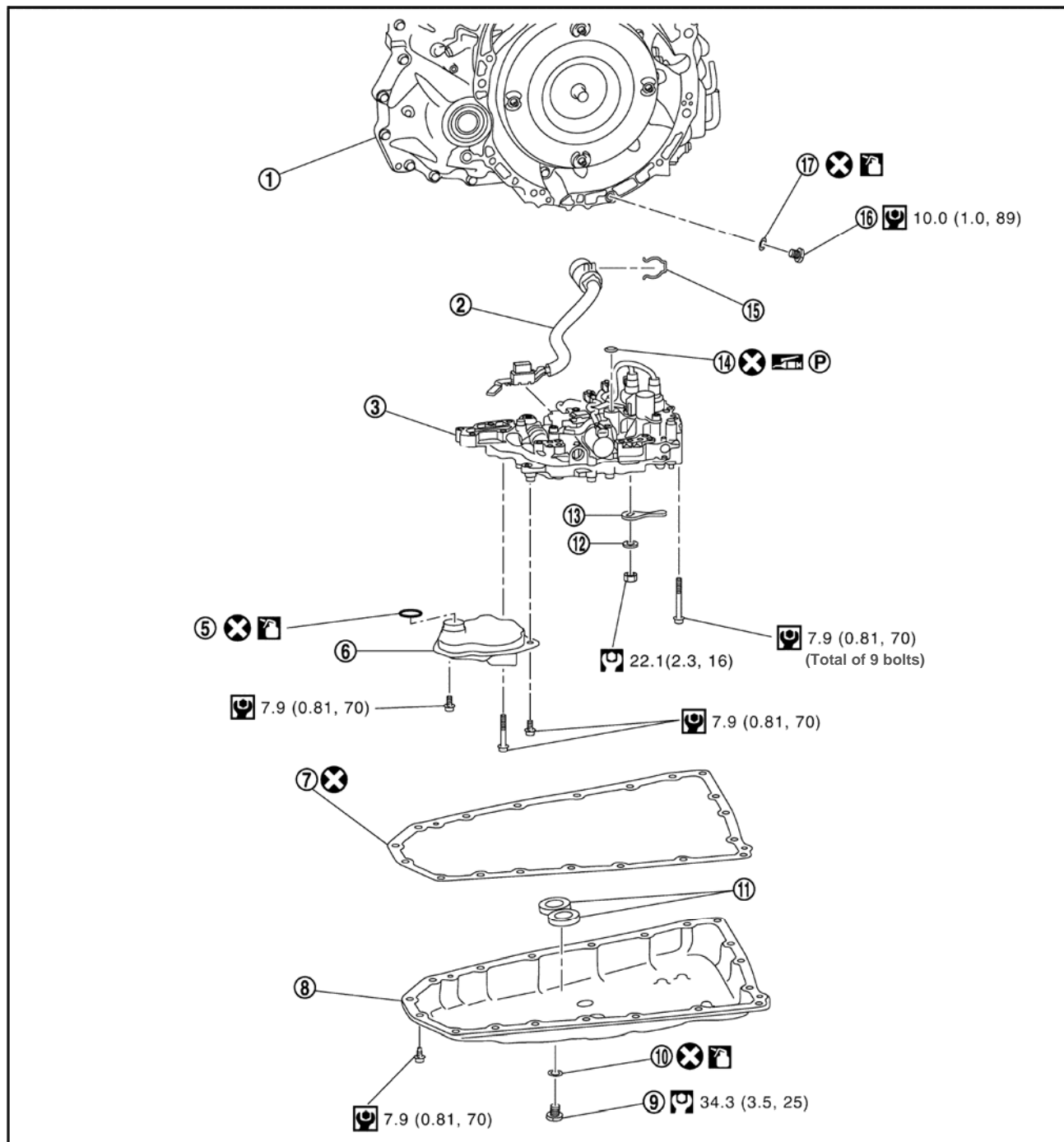


Figure 4

- |                            |                          |                              |
|----------------------------|--------------------------|------------------------------|
| ① Transaxle (CVT) assembly | ② Terminal cord assembly | ③ Control valve (valve body) |
| ④ Manual plate             | ⑤ O-ring                 | ⑥ Oil strainer assembly      |
| ⑦ Oil pan gasket           | ⑧ Oil pan                | ⑨ Drain plug                 |
| ⑩ Drain plug gasket        | ⑪ Two original magnets   | ⑫ Spring washer              |
| ⑬ Manual plate             | ⑭ Lip seal               | ⑮ Snap ring                  |
| ⑯ Overflow plug            | ⑰ O-ring                 |                              |

## Control Valve (Valve Body) Removal and CVT Belt Inspection – for DTC P17F1 ONLY

### 1. Remove the valve body.

- Before lifting the vehicle:
  - Place the transmission gear selector in Neutral.
  - Leave the driver door unlatched. A step further in the procedure may require it.
- Refer to the applicable ESM, section **TM – Transaxle & Transmission / RE0F10D**, for valve body removal.

**NOTE:** The number '7' is on the head of all bolts that need to be removed for valve body removal. Do not remove any bolt that does not have the number '7'.

**CAUTION:** Never allow any chemicals or fluids other than NS-3 CVT fluid or equivalent to enter the CVT assembly. Never allow any foreign debris, dust, dirt, etc. to enter the CVT assembly.

- For additional information, see video # 544: "CVT Belt Inspection". This video is located under the TECH TRAINING GARAGE VIDEOS tab in Virtual Academy.

2. Secure the front right tire with a suitable strap.
  - This will assist in making the belt turn.
3. Mark the front left tire with a suitable marking.
  - This will assure all 360° of the belt is inspected.



Figure 5

4. Using borescope J-51951 with mirror attachment, inspect the entirety of the two sides of the belt that come in contact with the pulleys (see page 10, Figure 11). Reference the pictures on pages 10 through 14 for comparison.

**NOTE:**

- Be sure to remove the protective film from the mirror before the first use.
- Clean the camera lens and mirror before each inspection. Use 90% isopropyl alcohol, and a lens swab from Lens Swab packet J-51963 listed in **PARTS INFORMATION**.
- Before inspecting, make sure the camera handle's AA batteries are fresh and the LCD monitor's battery is charged.

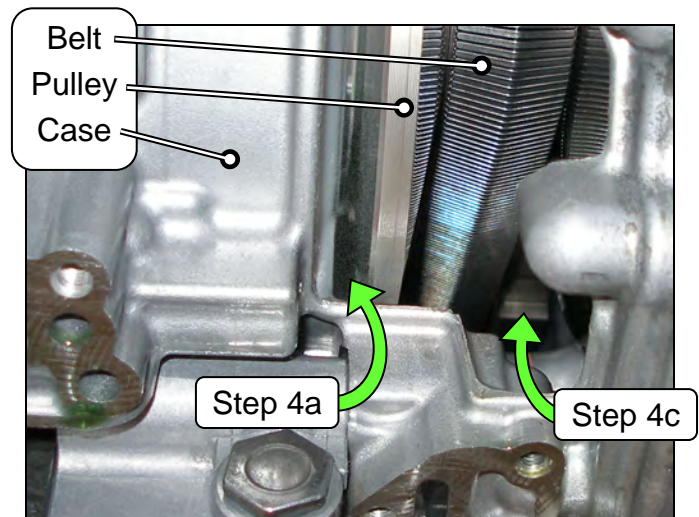


Figure 6

- a. Insert the camera lens between the CVT case and pulley where shown in Figure 6 and 7.
  - Insert the lens approximately seven (7) inches, and then view the side of the belt that contacts the pulley.

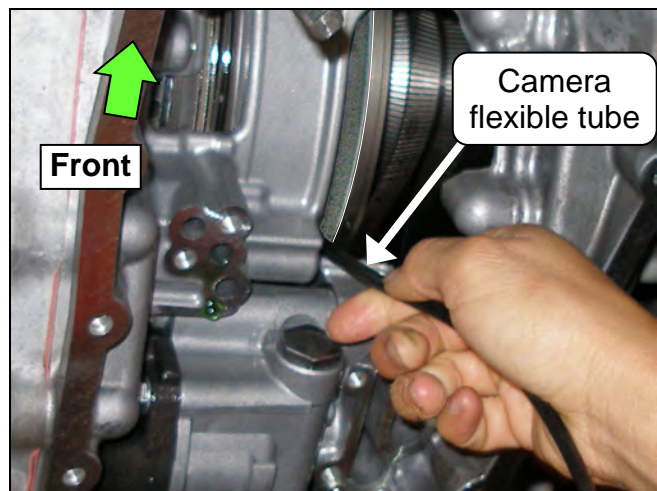


Figure 7



- b. Slowly and carefully turn the front left tire one full turn in the forward rotation to view all of the belt.

- Holding the borescope with one hand allows for turning the tire with the other hand (see Figure 8).

**CAUTION:** If the tire is rotated in the rearward rotation, the camera lens may get caught between the belt and pulley.

- c. If the inspection result is OK, inspect the other side of the belt.

- Insert the camera lens in the second location where shown in Figure 6 and 9, and then perform step 4b again.

- d. If the inspection result is OK 360° on both sides of the belt, skip to step 5 on the next page.

- If any evidence of belt slippage is found, go to step 4e, and then step 6.
- For additional information, see video # 544: "CVT Belt Inspection". This video is located under the TECH TRAINING GARAGE VIDEOS tab in Virtual Academy.



Figure 8

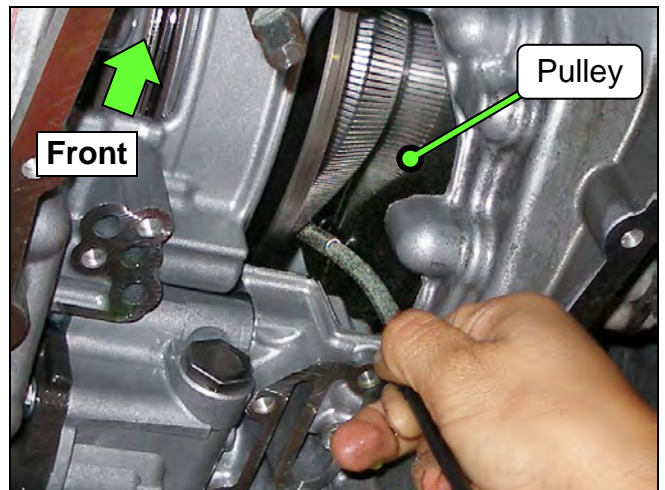


Figure 9

- e. Once it is determined that CVT replacement is required, use borescope J-51951 to record a 15 second or less continuous video of the most severe evidence of belt slip and the VIN on the F.M.V.S.S. certification label (VIN label). See Figure 10.

**NOTE:** This required video must be attached to the Powertrain Call Center CVT Preauthorization Form (in ASIST) prior to calling for authorization. Failure to submit a continuous video will cause immediate denial of request for replacement.



Figure 10

- Before starting to record, make sure the camera handle's AA batteries are fresh and the LCD monitor's battery is charged.
  - The whole video will show as backward, or reversed mirror image. This is okay.
  - The required video must show clear evidence of belt slippage and be 15 seconds or less.
5. If the belt inspection result is OK, replace the valve body.
- There is no need for pictures or video showing "OK" belt surfaces.
  - For valve body replacement, go to page 15, **Control Valve (Valve Body) Installation**.
6. If the belt inspection result is NG, replace the CVT assembly.
- Get authorization to replace the CVT assembly (see page 23).
  - Make sure to perform step 4e on page 9.
  - For CVT assembly replacement, refer to the appropriate ESM, section **TM – Transaxle & Transmission / RE0F10D**.
- IMPORTANT:** Perform "**ADDITIONAL SERVICE WHEN REPLACING TRANSAXLE ASSEMBLY**".
- Refer to **TM – Transaxle & Transmission / RE0F10D / BASIC INSPECTION**:
    - Check for fluid leakage.
    - Install Write IP Characteristics to the TCM; see NTB12-103.
  - The CVT unit requiring replacement will need to be reassembled for Nissan parts return/collection.
7. Flush the CVT cooler(s).

**IMPORTANT:** A CVT Cooler flush is required after a valve body or CVT assembly replacement. Refer to bulletin NTB15-013 to perform CVT Cooler flush.

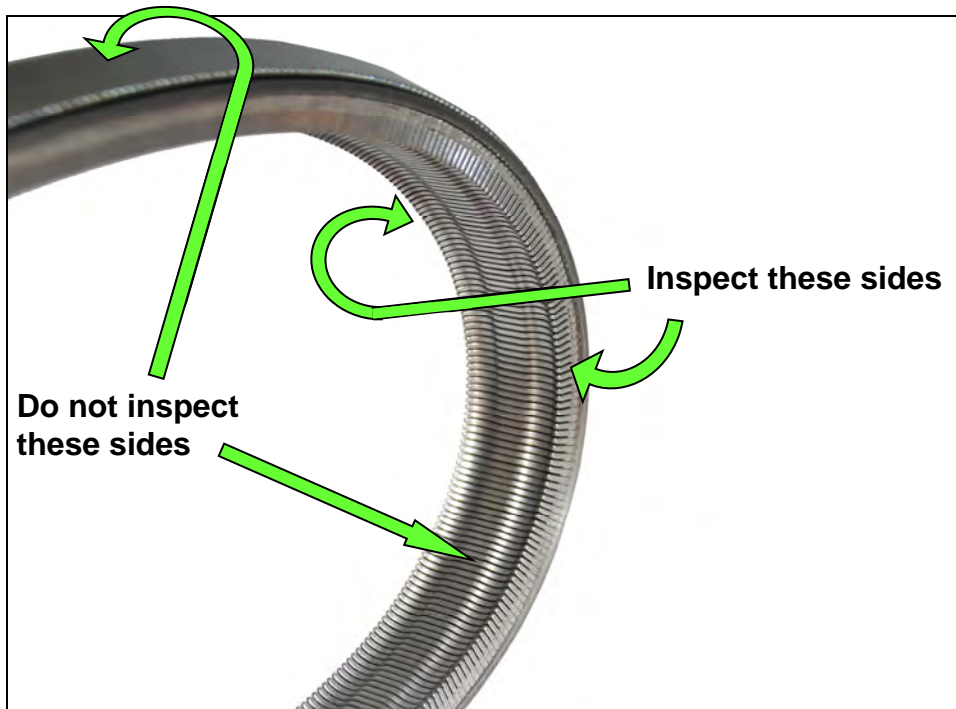


Figure 11

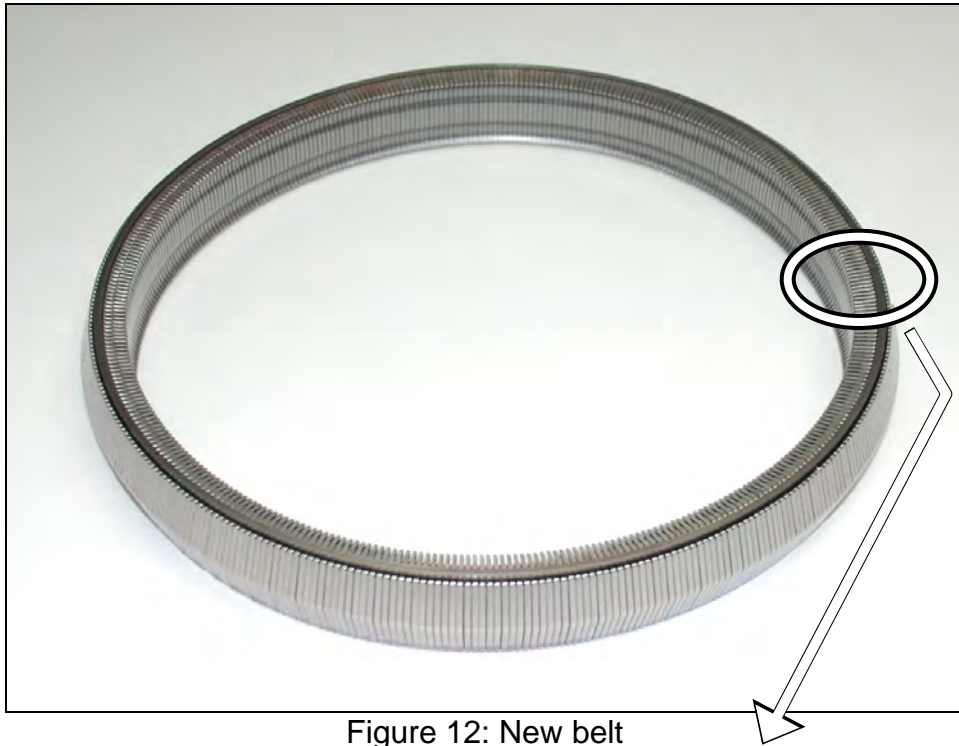


Figure 12: New belt

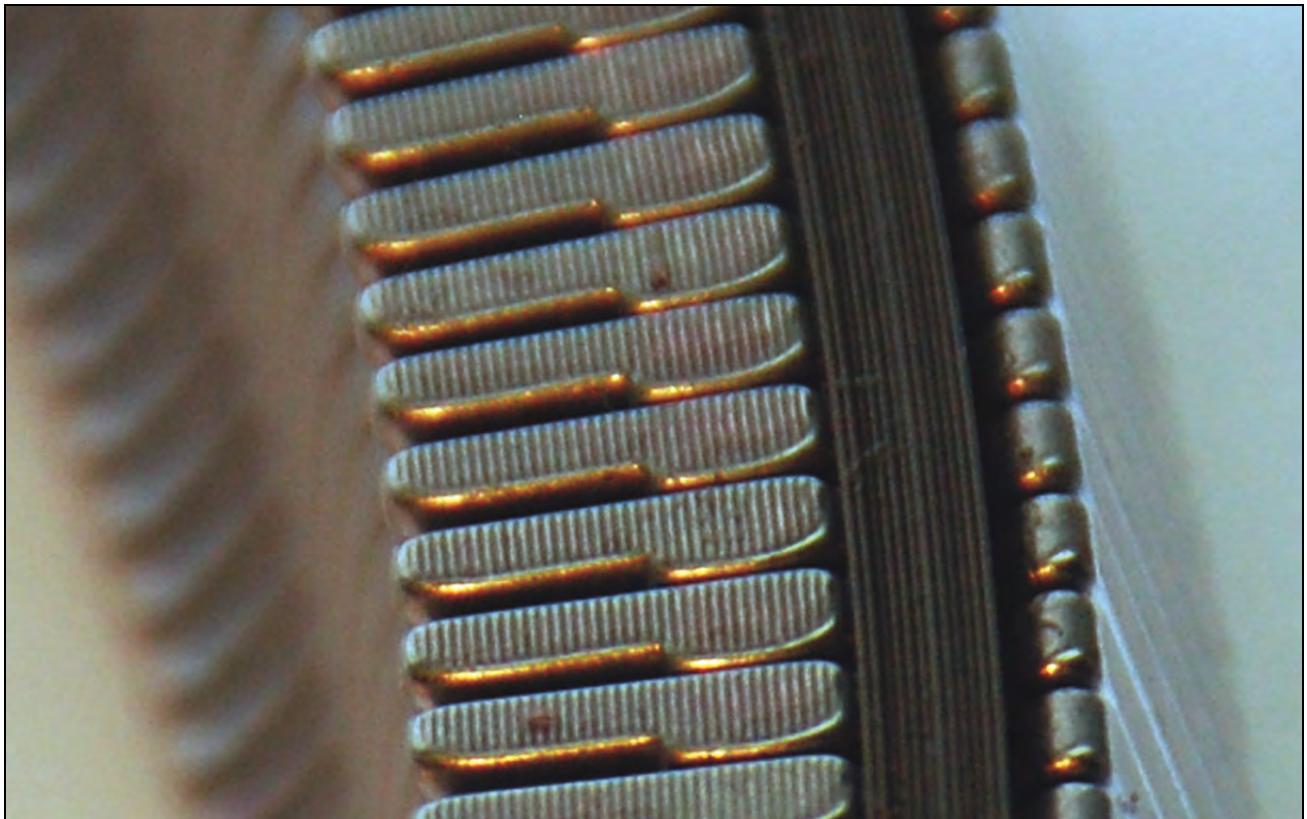


Figure 13: Close-up of section to be inspected

Pictures in Figures 14 and 15 were taken with borescope J-51951.

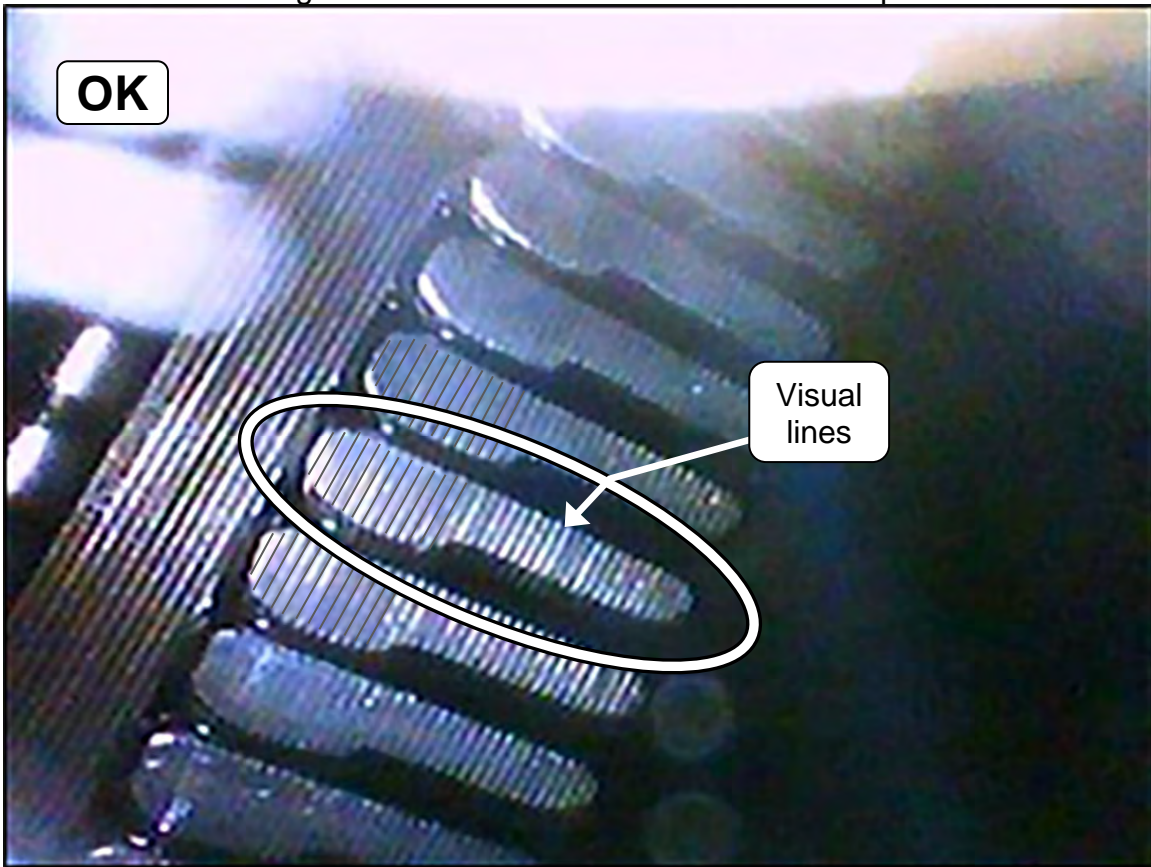


Figure 14: Belt is OK

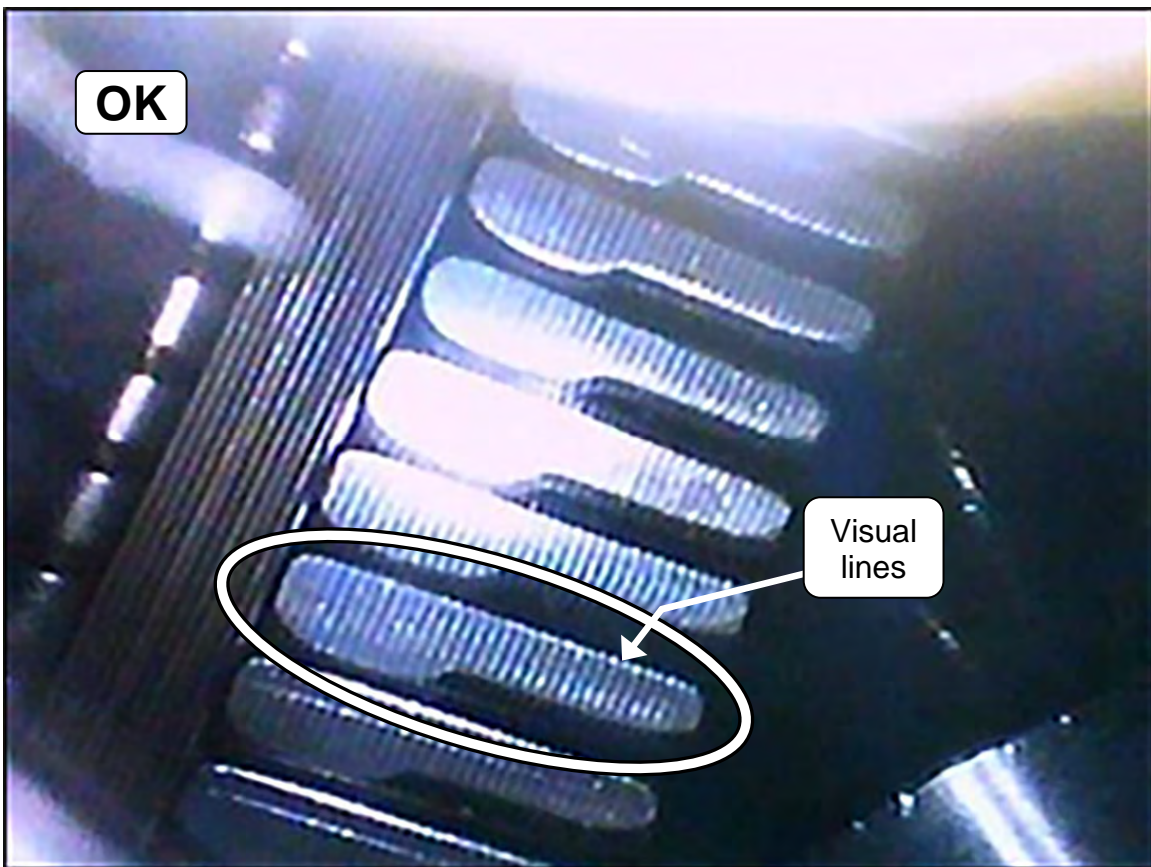


Figure 15: Belt is OK

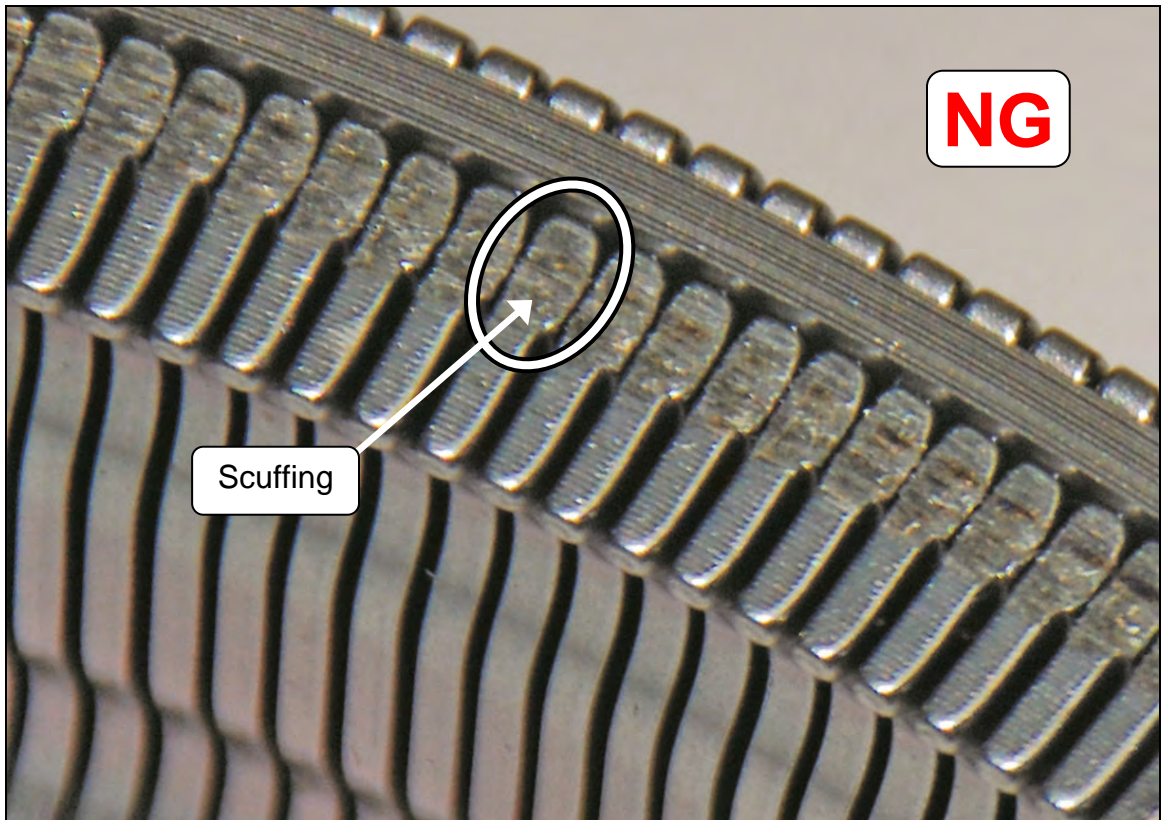


Figure 16: Example of NG belt

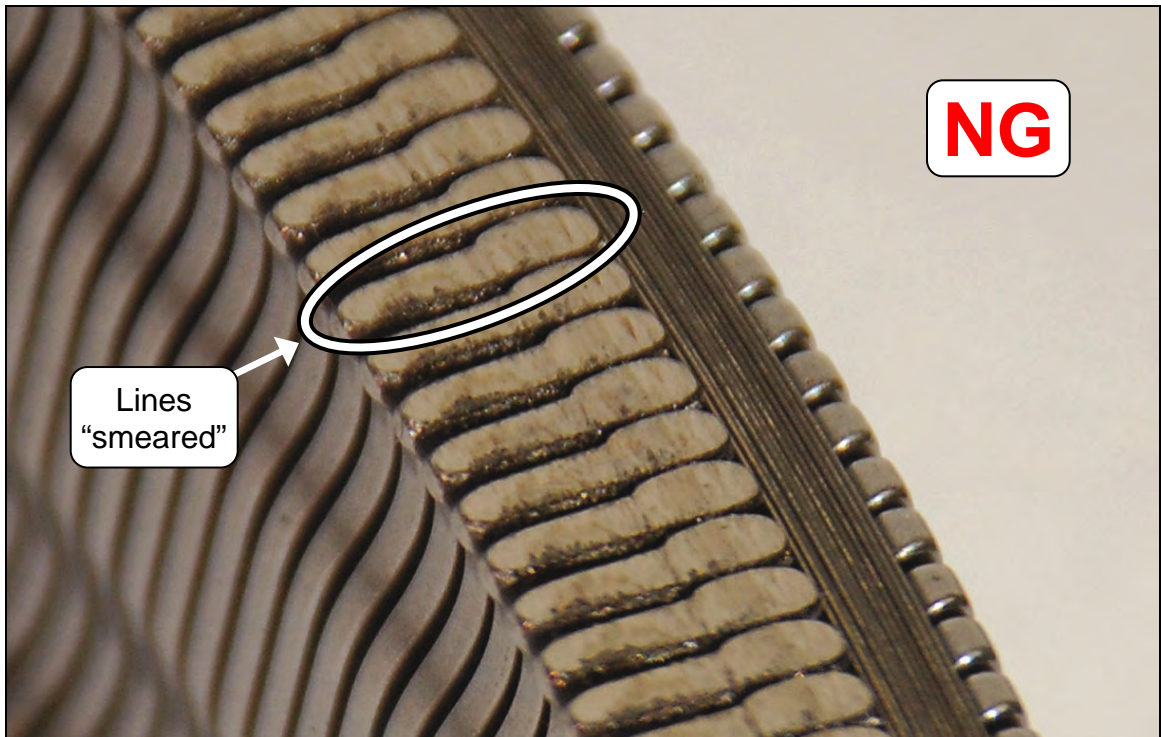


Figure 17: Example of NG belt

Pictures in Figures 18-20 were taken with borescope J-51951.



Figure 18: Example of NG belt

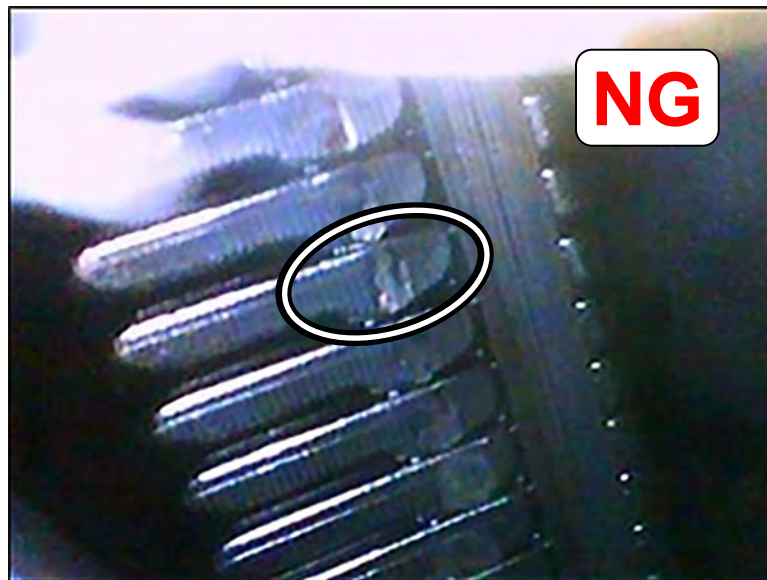


Figure 19: Example of NG belt



Figure 20: Example of NG belt

## Control Valve (Valve Body) Strainer and Pan Installation

**IMPORTANT:** This section may contain different style parts than what was originally installed in the CVT. Pay careful attention, REASSEMBLY MAY NOT BE IDENTICAL TO DISASSEMBLY.

**CAUTION:** Handle the valve body carefully.

1. Discard the oil strainer bracket (Figure 21).
2. Install a new lip seal. Do NOT reuse the old lip seal (Figure 22).

**NOTE:** Apply a small amount of petroleum jelly to the lip seal to keep it in place on the CVT.

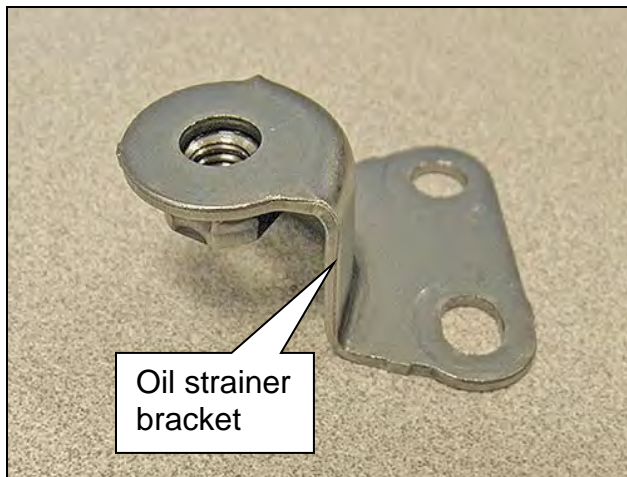


Figure 21

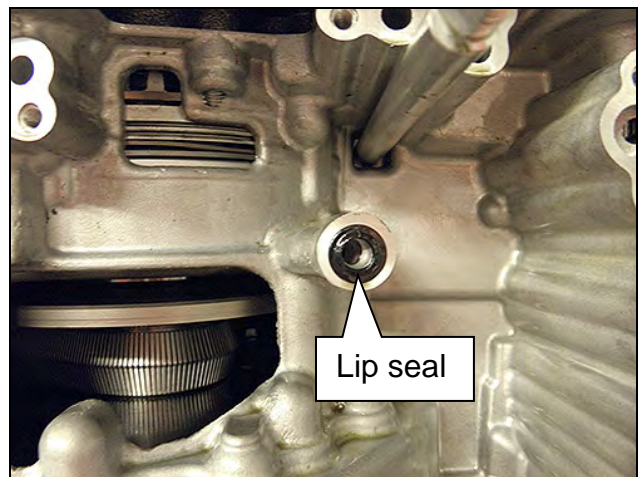


Figure 22

3. Install the Control Valve with nine (9) mounting bolts (Figure 23).

**IMPORTANT:** Leave Four (4) ✘ bolt holes blank at this step.

**CAUTION:** Make sure the wiring harness is not in the way / does not get pinched.

- 54 mm long bolt ● – 7 pieces
- 44 mm long bolt ● – 2 piece
- 25 mm long bolt ● – 2 piece

**CAUTION:** These two bolts are installed WITHOUT the strainer bracket.

- Bolt torque: 8.0 N•m (0.81 kg-m, 70.8 in-lb.)

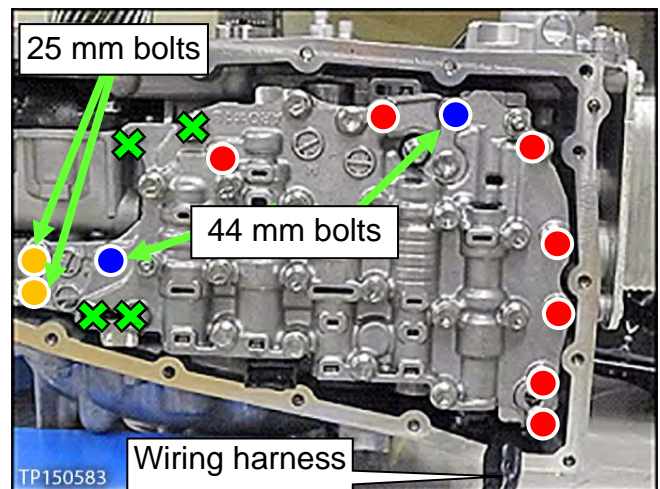


Figure 23

4. Replace the metal bracket of the temperature sensor as follows:

**NOTE:** The new bracket will be oriented the same way the old bracket was.

- a. Cut the plastic zip tie with an appropriate tool to remove the temperature sensor bracket from the terminal harness assembly. (Figure 24).

**CAUTION:** Cut the plastic zip tie over the metal bracket to avoid damage to the temperature sensor.

- b. Discard the removed bracket and plastic zip tie.
- c. Use the plastic zip tie from **PARTS INFORMATION** to attach the new temperature sensor bracket to the temperature sensor of the terminal connector harness.

**IMPORTANT:** Locate the plastic zip tie at the center notch of three notches on the temperature sensor.

- d. Cut off plastic zip tie excess.

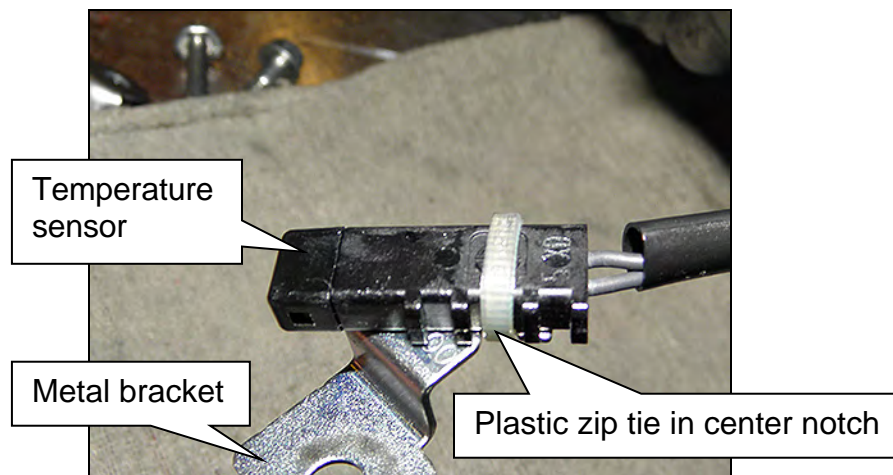


Figure 24



5. Connect the electrical harness connector (Figure 25).

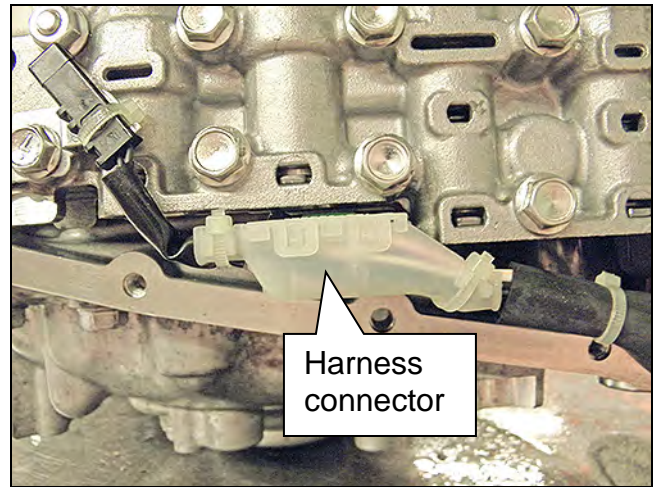


Figure 25

6. Install the CVT fluid temperature sensor bracket to the valve body with one (1) bolt (Figure 26).

**NOTE:** Leave one (1) bolt hole blank as it will be used to secure the oil strainer at a later step.

- Bolt torque: 8.0 N•m (0.81 kg-m, **70.8 in-lb.**)
- Bolt length: 54 mm

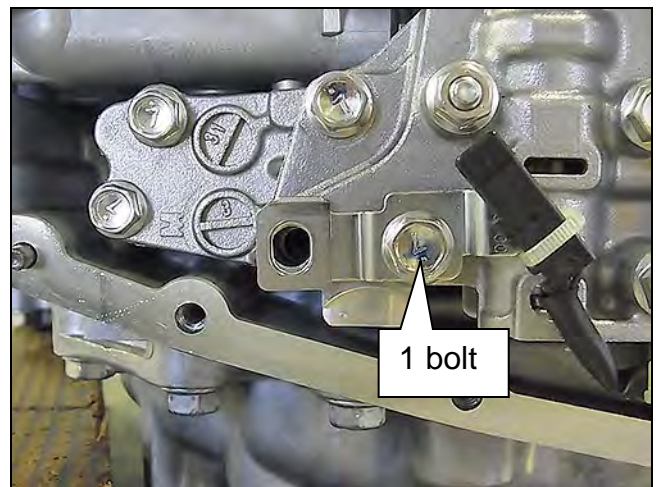



Figure 26

7. Install the new oil strainer with its new O-ring seal with two (2) bolts (Figure 27).

**NOTE:** Replacement strainer maybe a different shape.

- Bolt torque: 8.0 N•m (0.81 kg-m, **70.8 in-lb.**)
- 54 mm long bolt  - 2 pieces.

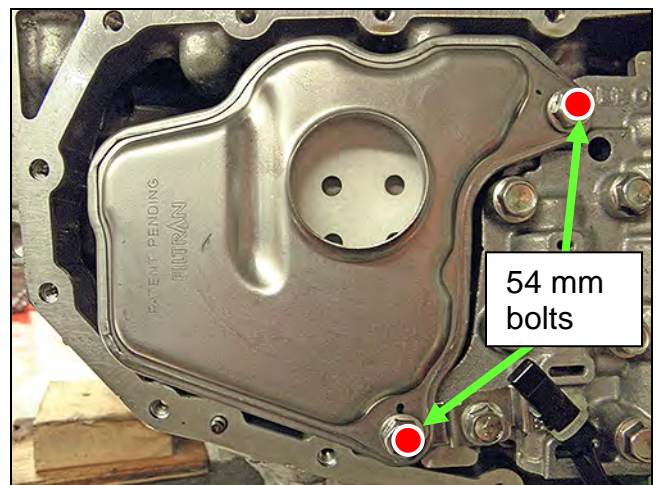


Figure 27

8. Install the manual plate, lock washer, and nut (Figure 28).

**NOTE:** Make sure the manual plate fits into the slot of the manual valve before applying torque to the nut.

- Reuse the existing manual plate, lock washer, and nut.
- Nut torque: 22.5 N•m (2.29 Kg-m, **16.6 ft-lb.**)

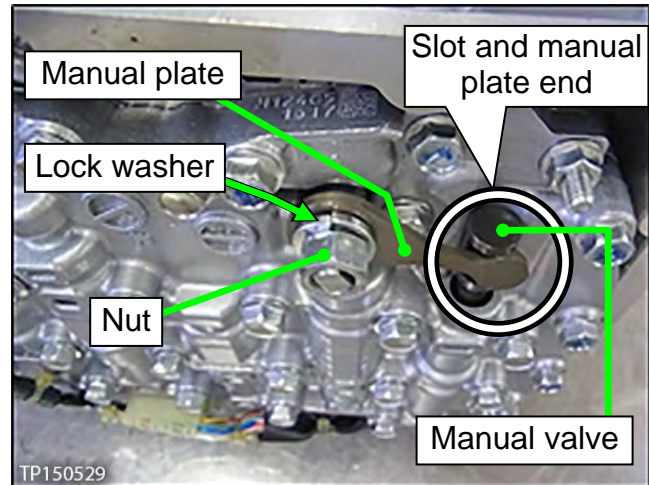


Figure 28

9. Clean the original oil pan and magnets with a suitable cleaner. Visible debris should not be present at re-assembly.

10. Reassemble the original magnets to the pan.

**NOTE:** Return the magnets to their original locations.

11. Install a new oil pan gasket to the pan.

12. Install the oil pan bolts (see Figure 29).

- Reuse the existing pan bolts.
- Oil pan bolts torque: 8.0 N•m, (0.81 Kg-m, **70.8 in-lb.**)

13. Install a new drain washer to the drain plug on the oil pan.

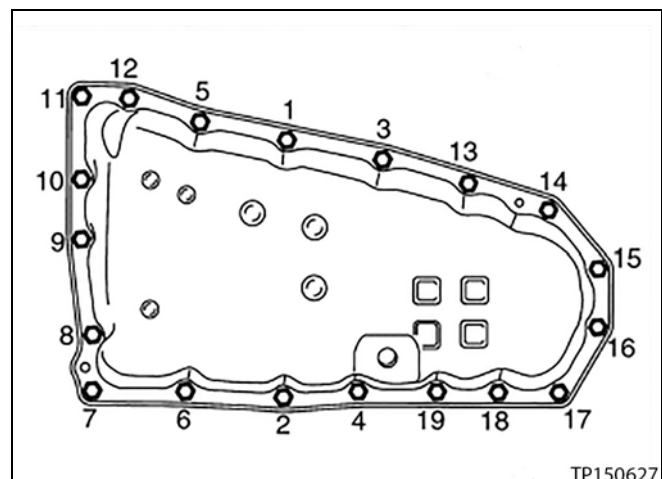


Figure 29

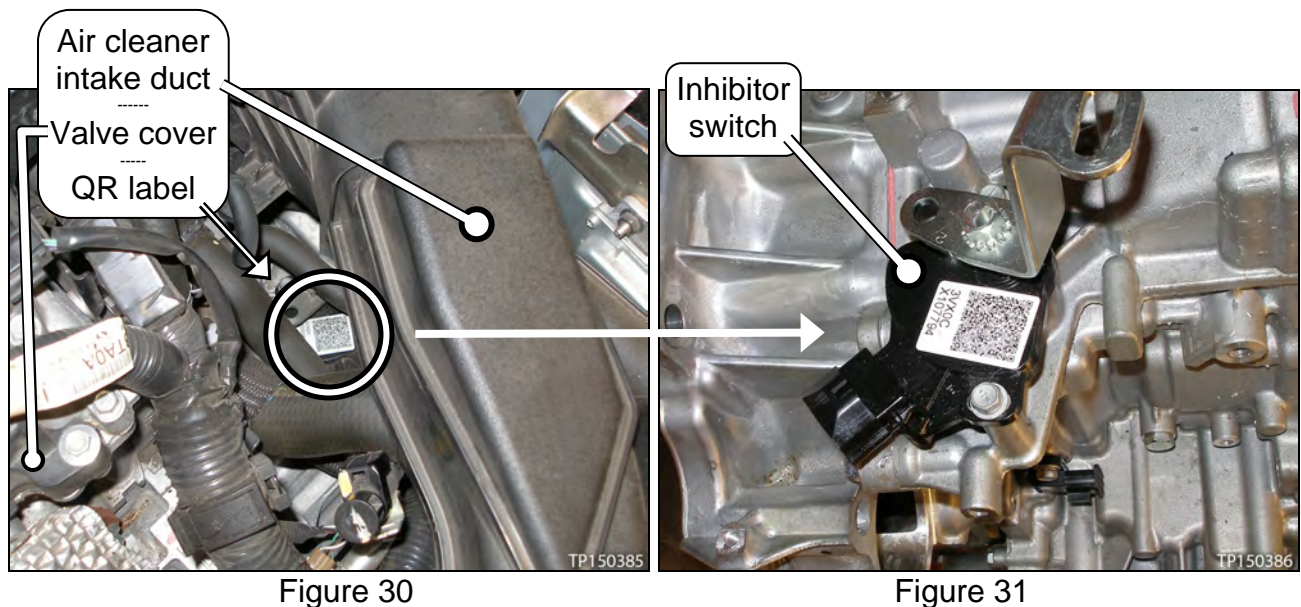
14. Fill the CVT assembly with NS-3 CVT fluid or equivalent.

- Refer to the ESM, section **TM – Transaxle & Transmission / RE0F10D**, for CVT fluid filling.

15. **IMPORTANT:** Install Write IP Characteristics to the TCM; see NTB12-103.

- Refer to **TM – Transaxle & Transmission / RE0F10D / BASIC INSPECTION**, and perform **ADDITIONAL SERVICE WHEN REPLACING CONTROL VALVE**.
  - Check for fluid leakage.
  - Attach the QR label with the new calibration data onto the transmission range switch (inhibitor switch).
    - See Figure 30 and 31 below.
    - A QR Label and CD-R are included with the replacement valve body.

16. Erase the DTC.

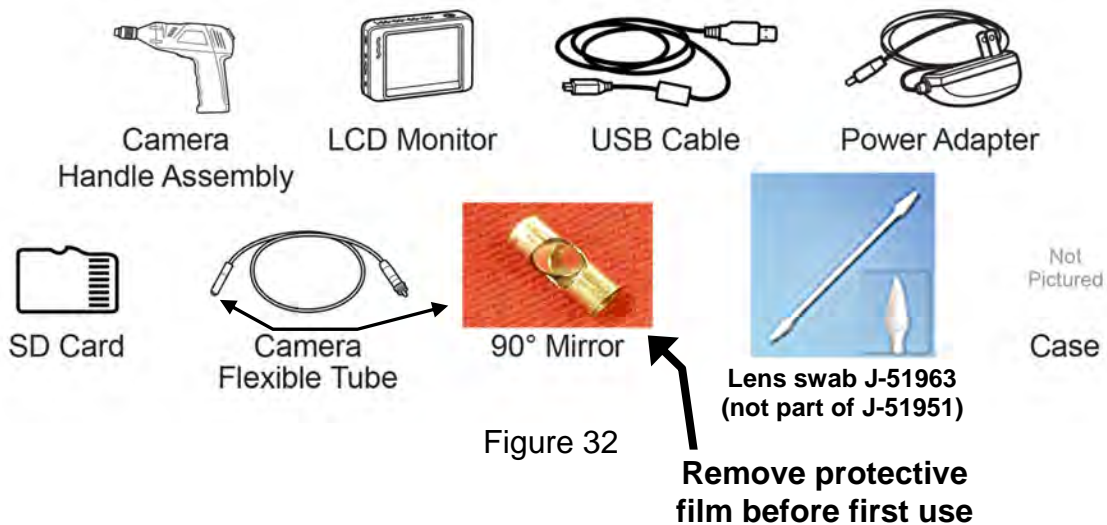


## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
CVT ASSEMBLY (1)	(2)	1
VALVE ASSEMBLY KIT-CONTROL (valve body)	31705-28X9B	1
Valve Assembly Kit-Control includes:		
VALVE ASSEMBLY-CONTROL (3)		1
STRAINER ASSY-OIL AUTO TRANS		1
GASKET-OIL PAN		1
BRACKET (for temperature sensor)		1
BAND (zip tie for sensor bracket)		1
SEAL-LIP		1
SEAL, O-RING (fluid filler plug gasket)		1
WASHER-DRAIN	11026-JA00A	1
NS-3 CVT Fluid (4) (5)	999MP-NS300P	As needed
Lens Swab (6)	J-51963 (Shop supply)	As needed

- (1) If the CVT assembly is being replaced, no other parts in the table above, except NS-3 CVT fluid or equivalent, are needed.
- (2) Refer to the electronic parts catalog (FAST or equivalent) for the correct part number.
- (3) Includes QR Label and CD-R.
- (4) For warranty repairs, Nissan NS-3 CVT Fluid **must** be used. For customer pay repairs, Nissan NS-3 CVT Fluid or an equivalent is recommended.
- (5) NS-3 CVT Fluid can be ordered through the Nissan Maintenance Advantage program: Phone: 877-NIS-NMA1 (877-647-6621) or Website: Order via link on dealer portal [www.NNAnet.com](http://www.NNAnet.com) and click on the "Maintenance Advantage" link.
- (6) Lens swabs are available from Tech•Mate online: [www.nissantechmate.com](http://www.nissantechmate.com), or by phone: 1-800-662-2001.

### Tech Cam J-51951



Additional kits and components of Tech Cam J-51951 are available from Tech•Mate online: [www.nissantechmate.com](http://www.nissantechmate.com), or by phone: 1-800-662-2001.

## CLAIMS INFORMATION

**NOTE:** Refer to CVT Assembly Replacement Approval Procedures (on page 23) before submitting a claim.

Submit a Primary Part (PP) type line claim using the following claims coding:

If DTC P17F0 is stored

MODEL	DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Altima	CVT R&R	(1)	JD01AA	(2)	(2)	(3)
Rogue			JD023A			
Altima / Rogue	CVT TROUBLE DIAGNOSIS		JX22AA			0.5

(1) Reference the electronic Parts Catalog (FAST or equivalent) and use the CVT assembly part number for the vehicle being repaired as the Primary Failed Part.

(2) Use the Symptom and Diagnostic codes that apply to the repair actually performed.

(3) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time.

**NOTE:** FRT allows adequate time to access DTC codes. No other diagnostic procedures subsequently required. Do NOT claim any diagnostic OP Codes with this claim.



OR

If DTC P17F1 is stored and Control Valve is replaced (belt inspection shows no signs of belt slip, OK)

MODEL	DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Altima	RPL CVT CONTROL VALVE ASSY	(1)	JD48AA	ZE	32	(2)
Rogue		(1)				(2)

(1) Reference the Parts Information Table and use the applicable Control Valve Assembly Part Number (31705-\*\*\*\*\*) as the Primary Failed Part.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time.

**NOTE:** FRT allows adequate time to access DTC codes. No other diagnostic procedures subsequently required. Do NOT claim any diagnostic OP Codes with this claim.

and

MODEL	DESCRIPTION	OP CODE	FRT
Altima	Inspect CVT Belt, Belt = OK	JX37AA	0.3
Rogue			



OR (see next page)

**If DTC P17F1 is stored and belt inspection shows signs of Belt slip (NG) CVT is replaced**

MODEL	DESCRIPTION	PPF	OP CODE	SYM	DIA	FRT
Altima	CVT R&R	(1)	JD01AA	ZE	32	(2)
Rogue			JD023A			
Altima / Rogue	CVT TROUBLE DIAGNOSIS		JX22AA			0.5

(1) Reference the electronic Parts Catalog (FAST or equivalent) and use the CVT assembly part number for the vehicle being repaired as the Primary Failed Part.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time.

**NOTE:** FRT allows adequate time to access DTC codes. No other diagnostic procedures subsequently required. Do NOT claim any diagnostic OP Codes with this claim.

**and**

MODEL	DESCRIPTION	OP CODE	FRT
Altima	Inspect CVT Belt, Belt = NG (includes control valve R&I)	JX36AA	2.2
Rogue			2.1

## CVT Assembly Replacement Approval Procedures

- If P17F0 is stored for CVT replacement:
  - a. Complete the Powertrain Call Center (PCC) CVT Preauthorization Form in ASIST.
  - b. Attach the C-III plus screen printouts showing the VIN and DTC to the Preauthorization Form.
  - c. Call the PCC for authorization at **800-973-9992 (opt 2)**.
  
- If P17F1 is stored and CVT belt inspection indicates **CVT assembly** replacement is required:
  - a. Complete the PCC CVT Preauthorization Form in ASIST.
  - b. Attach the C-III plus screen printouts showing the VIN and DTC to the Preauthorization Form.
  - c. Attach the required video (15 seconds or less) to the CVT Preauthorization Form.
    - Failure to submit a continuous video showing evidence of belt slip and the VIN will cause immediate denial of request for CVT unit replacement.
  - d. Call the PCC for authorization at **800-973-9992 (opt 2)**.

**IMPORTANT:** Make sure the video has a clear image of the VIN on the F.M.V.S.S. certification label (VIN label).

