



Solution

Title (customer effect)	Mack Chassis - Equipped With A Behr Heating, Ventilation, And Air Conditioning (HVAC) Unit - Climate Control Blower Motor Switch Connector Damage
Cause	For a Mack chassis equipped with a Behr HVAC unit, damage to the connectors and terminals for the climate control blower motor switch may be observed, most often on the eight-pin connector.
Solution	An upgrade was made to the connector and terminals. Parts and repair information can be found in Service Bulletin SB-724-008, found here . Note: The repair process described in the bulletin is the same for chassis outside of the specified build range and should be reviewed even if the chassis is newer.
Solution visibility	Dealer distribution
Function(s)/component(s) affected	
Function affected	Documentation , SB , heating , air conditioning , CV electronic control unit , Diagnostic tool , Impact
Function Group	
Function Group	375 cable system, cab , 87 air conditioning unit
Customer effect	
Main customer effect	calibration/programming/pairing/missing operation , diagnostics/methodology
Lights/Messages on information display	--- , -- / --
Conditions	
Frequency of occurrence of problem	random
Administration	
Author	RU4469V
Last modified by	A241298
Creation date	03-10-2017 19:10
Date of last update	01-11-2017 14:11
Status	Published
NA_MACK_Vehicle_Range	
NA_MACK_Vehicle_Range	CT , CX , CHU , CXU , GU
Engine family	

Engine family	D12 , 11L Engine , 13L Engine , 16L Engine , MP7 , MP8 , MP10
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Emission Standard

Emission Standard	OBD2017 , US17 GHG , US14 CNG , US04 , US16 , US15 , US07 , US10 , US13 OBD , US14 GHG
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