

Warranty Information

Policies and Procedures Bulletin

Subject: ABS Control Module Limited Warranty Extension for Certain 2009 – 2010 Model Year Volkswagen Vehicles Repaired by Safety Recall 45F2

Number: VWP-17-03

Date: Feb. 14, 2017

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

For certain 2009 – 2010 model year Volkswagen vehicles repaired by Safety Recall 45F2, the following warranty extension is applicable.

ABS Control Module Limited Warranty Extension

Should there ever be an issue with the ABS control module <u>after</u> the 45F2 safety recall is performed, Volkswagen will cover replacement of the ABS control module if certain, specific fault codes are present at the time of diagnosis.

Please be aware that other conditions (unrelated to the issue described in this bulletin) may cause the ABS system warning light in the vehicle to illuminate. Customers should be prepared to cover diagnosis and repair costs associated with these other, unrelated conditions.

This warranty extension will <u>not</u> cover damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications.

Diagnosis Procedure

Refer to Technical Bulletin Instance Number 2046841 for the applicable diagnosis procedure.

Vehicle Eligibility

To determine if a vehicle is eligible for the ABS Control Module Limited Warranty Extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Warranty Key" section of the "Vehicle Data" screen in ElsaPro will be populated with Warranty Key *US3 – ABS Control Module Wty Ext*.

SAGA Warranty Claim Type and Service Number

Dealers must use the following claim type and service number when submitting warranty claims for the ABS Control Module Limited Warranty Extension.

- Claim Type: 110
- Service Number: 4545

Questions

For any questions regarding the ABS Control Module Limited Warranty Extension, please contact the Warranty Helpline at 1-866-306-8447 or <u>warranty.helpline@vw.com</u>.

© 2017 Volkswagen Group of America, Inc.

Page 1 of 1

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.