

Warranty Information

Warranty Parts Return Center Communication

Date: Feb. 23, 2017

Subject: Takata SDI Driver Frontal Airbag Inflator Parts Return

This document conveys Volkswagen Warranty Parts Return Center information.

Number: VWR-17-01

- Safety Recall 69M9

SDI Driver Frontal Airbag Inflators are not requested for return through the Warranty Parts Portal (WPP), as these parts must be returned to Takata.

With the launch of Safety Recall 69M9, replaced SDI Frontal Airbag Inflators will be part of the Takata XPO Return Program. Refer to the Mandatory Takata Inflator Return Process explained in Safety Recall 69M9.

SDI Frontal Airbag Inflators will not be requested for return through the Warranty Parts Portal (WPP). Additionally, all parts from approved Safety Recall 69M9 claims in SAGA will not appear on the WPP Retention or Scrap/Core tabs: however, these parts must be returned to Takata.

Do not detonate or dispose of any SDI Driver Frontal Airbag Inflators replaced with the 69M9 Safety Recall.

Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.