



Service Information

Diagnostic Device Hardware & Windows®

Number: AHW-17-12

Subject: VAS 6150D Windows 10® Laptop - How to verify & enable Windows update

Date: Jul. 28, 2017

1.0 – Introduction

1.1 – General Information

The VAS 6150D diagnostic laptop with Windows 10® may have Windows updates disabled. This document describes the steps required to verify if the Windows updates are disabled and how to enable, if required.

2.0 – Preparation

2.1 – Diagnostic Device Hardware & Network Prerequisites

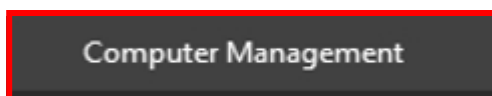
- ☐ VAS 6150D Windows 10® Diagnostic Laptop
- ☐ Network connection via Ethernet cable or WLAN enabled.
- ☐ Antivirus software temporarily disabled (where applicable).
- ☐ Diagnostic device connected to power adapter and booted to Windows desktop.

3.0 – How to verify if Windows 10® updates are enabled

1. On the Windows Desktop, **right-click** on the Windows button.



2. Click on **Computer Management**.

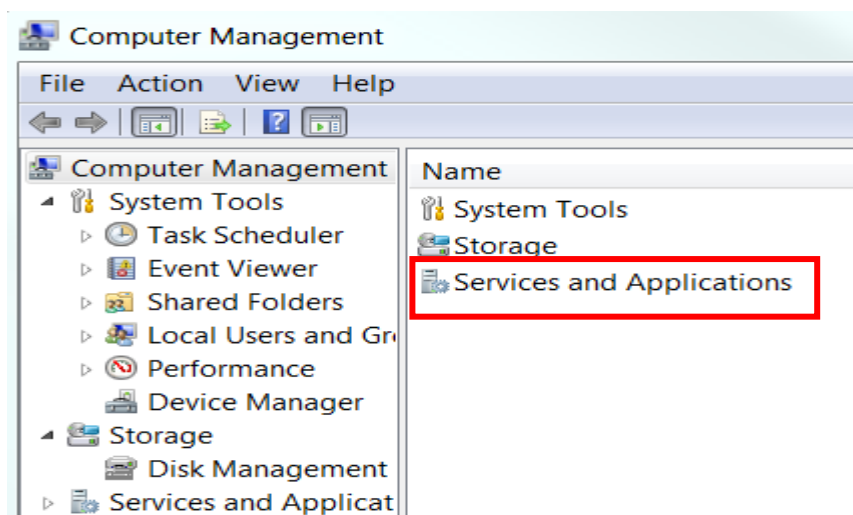


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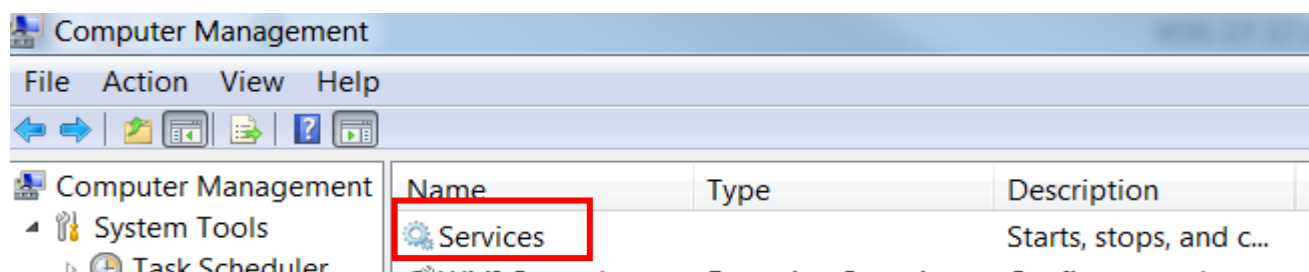


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3. From the Computer Management Window, double-click on **Services and Applications**.



4. Double click on **Services**.



5. You will see a list of several Windows Services. Locate and highlight **Windows Update**.

- a) If the **Status** column is empty and the **Startup Type** is **Disabled**, leave this window open and proceed to [Section 4.0 – How to enable Windows 10® updates.](#)

Name	Description	Status	Startup Type
Windows Update	Enables the detection, do...		Disabled

- b) If the **Status** shows **Running** and the **Startup Type** shows Automatic or Automatic (Delayed Start), close this window and proceed to [Section 5.0 – How to perform Windows 10® Updates.](#)

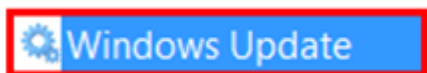
Name	Description	Status	Startup Type
Windows Update	Enables the detection, do...	Running	Automatic (Delayed Start, ...



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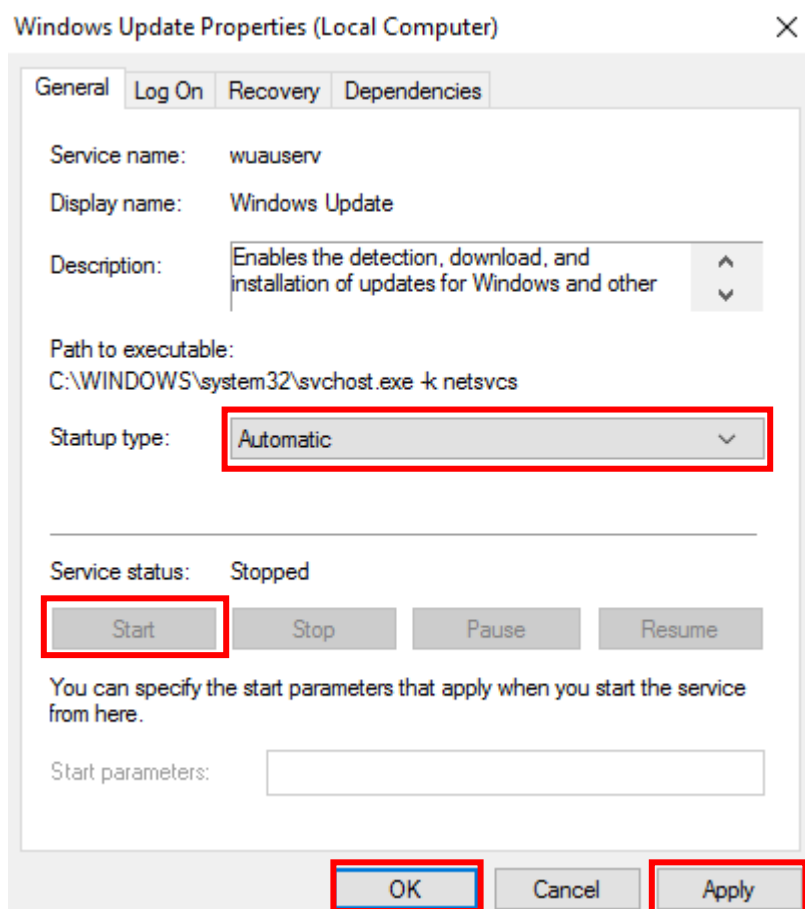
4.0 – How to enable Windows 10® updates

1. Double Click on **Windows Update**.



2. You will perform the below 4 steps to enable this Windows Update Service.

- a) In the Startup Type Box select Automatic
- b) Click Apply
- c) Click Start (wait 4-5 seconds for the Service to start)
- d) Click OK to close the Window





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5.0 – How to perform Windows Updates

1. On the Windows Desktop, click the Windows button.



2. Click Settings



3. Click Update & Security



4. Click Check for Updates.

Update status

Your device is up to date. Last checked: Today, 10:49 AM

