

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

PRODUCT INFORMATION BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	PIB #
10/19/17	2018	499

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☐
Bay Star	☐	Dutch Star	☐	King Aire	☒
Canyon Star	☐	Mountain Aire	☐	New Aire	☐
Ventana LE	☐	London Aire	☐	Other	☐

PRODUCT INFORMATION

KIB push-button compartment door lock modules on 2018 King Aire coaches may have a software glitch that may cause some modules to fail to automatically acquire their network ID when installed.

When operating a compartment door push button, this scenario could potentially cause two different doors to open instead of just one. The ID issue should have only occurred when the module was installed for the first time during production.

Coaches configured correctly during production (and operational when shipped) will continue to operate correctly and do not need updated. Coaches built after production unit #530451 have had the software update completed and should not have any ID configuration issues during the installation process.

Coaches with this issue in the field will require a *Version 7* module (Newmar part #136937). This part will need to be ordered and installed for each compartment door that is opening another door or is being opened by another door.

Do not replace all of the compartment modules. Only replace the modules that did not automatically acquire their network ID correctly. There is one module for each door, and it is typically located at the top of the compartment in close proximity to the corresponding compartment door.