



210 Inverness Center Drive
Birmingham, AL 35242

Telephone: 205-991-7733
Facsimile: 205-991-9993
www.altec.com

September 19, 2017

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain TDA58 Units built between serial number 0914GC0101 through 0217GC0198.

Refer to SIL 657 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 657, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

Date: September 19, 2017

Units Affected: TDA58 units built from serial number 0914GC0101 (September 2014) through 0217GC0198 (February 2017) (see attached list)

Unit Improvements

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

The TDA58 unit is designed to be used in residential areas to fit through narrow spaces and travel on sloped or uneven terrain. Several improvements have been made in production and this SIL is to notify customers that kits are available to add these improvements in the field. Altec recommends that the improvements below be added to the unit no later than 90 days after the receipt of this SIL or the next scheduled service interval.

Not all improvements are required on each unit. Use the list attached with this SIL and the inspection information below to determine which improvements are required for the unit and to determine which kits to order.

Tilt Sensor

- The slope alert system has been changed to have the tilt sensor signal and high speed track motion lockout activate at a lower angle of tilt. This change will help reduce the possibility of tipping the unit when operating over rougher ground. Look at the top of the carrier on the curbside for the knob and the Ground Angle Sensor Test Placard, part number 990125864 (refer to Figure 1). If that placard is NOT on the unit, order Tilt Sensor Assembly Kit, part number 990141011.

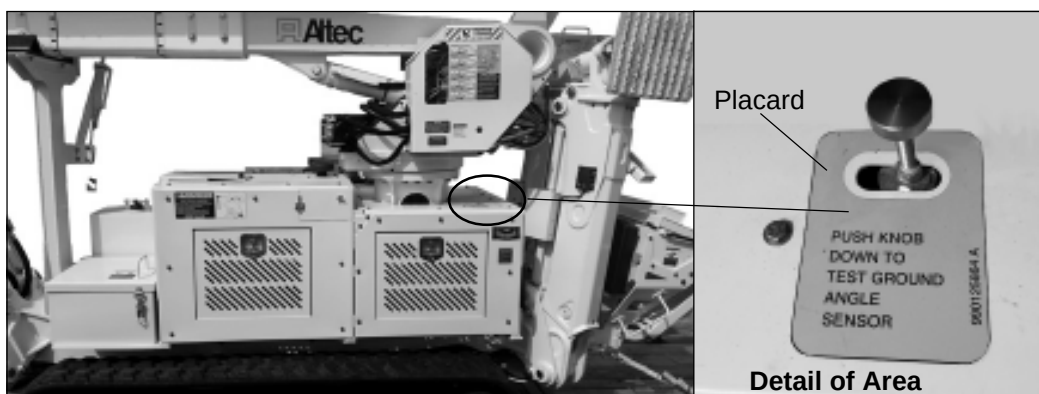


Figure 1 — Ground Angle Sensor Placard Location

If the knob and the Ground Angle Sensor Test Placard are on the unit, remove the five cap screws holding the cover. Remove the cover and look at the side of the ground angle sensor for the part number (refer to Figure 2). If the sensor part number is not 990347155, order the Tilt Sensor Only Kit, part number 990347155. Reinstall the cover and tighten the cap screws securely.

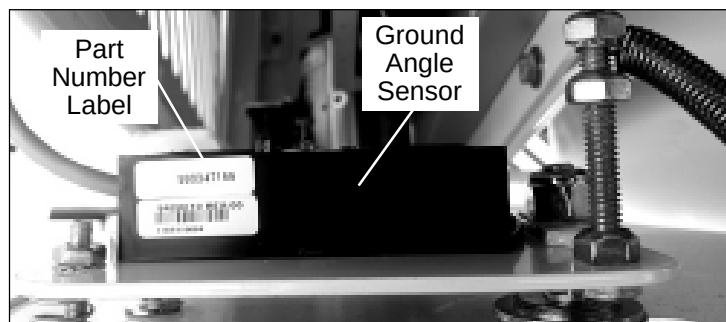


Figure 2 — Ground Angle Sensor Part Number

Load Sense Filter

- A filter has been added to the load sense hose to the pump to protect the pump compensator from contamination. It is located behind the curbside hydraulic access door (refer to Figure 3) to the lower left of the valve. It is an in line filter with a yellow label. If it is not in the hydraulic system at that location, order the Load Sense Filter Kit, part number 990377536.

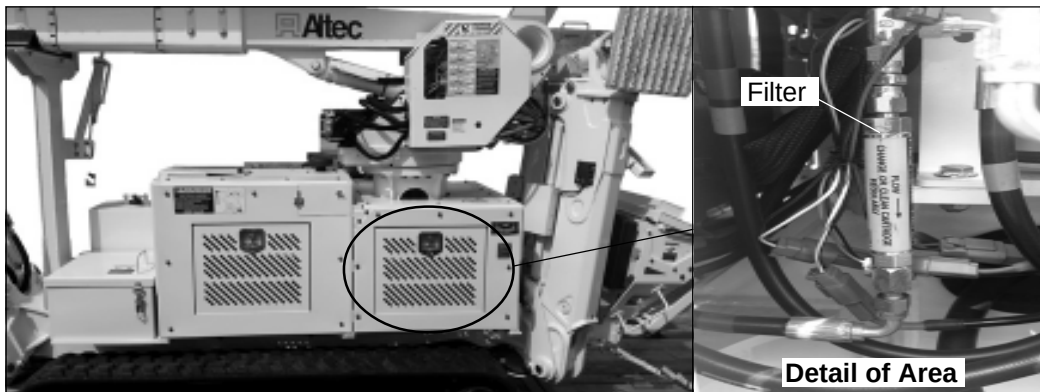


Figure 3 — Filter Location

Manual Override

- An improved manual override has been developed to be more reliable in operation. The manual override is located on the left side of the turntable valve cover. The original control has a gold-colored knob (refer to Figure 4). If a gold-colored knob is visible, order the Manual Override Kit, part number 990371943.

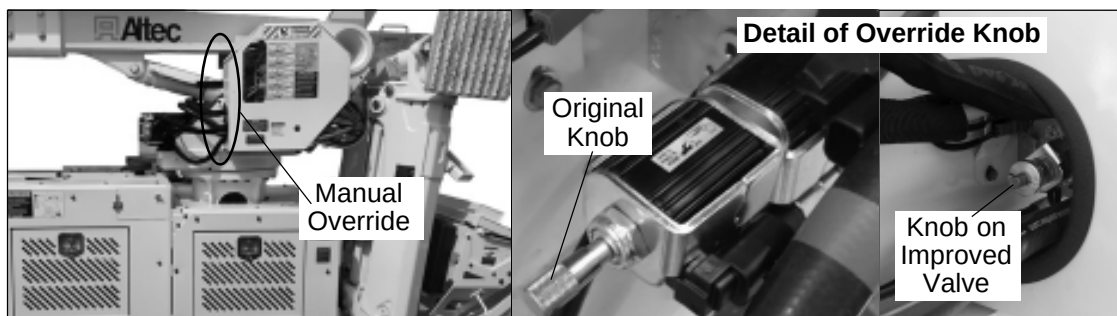


Figure 4 — Manual Override Location and Knob

Outrigger Foot

- A shim may need to be added to the outrigger to prevent the swivel outrigger foot from damaging the pins used to mount the outrigger leg to the frame if the outrigger foot bottoms out at an extreme angle. Engage the unit's hydraulic system and extend each outrigger so the outrigger foot presses at an angle on a wheel chock or other angled surface (refer to Figure 5). Look to see if there is any gap between the outrigger foot pin retainer and the bushing retainer plate. If there is a gap, also look at the end of the outrigger foot kingpin assembly to see if it is bent, if the weld is damaged or cracked, or if the assembly is not even on both guide pins (refer to Figure 6).

If there is a gap between the outrigger foot pin retainer and the bushing retainer plate (refer to Figure 5) order the Outrigger Shim Kit, part number 990415643. The shims must be added to all outriggers if one has a gap. If any of the kingpins are damaged, order the kingpin assembly, part number 970455213.

These improvements are covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$450 for the inspection and the labor to perform this improvement. A warranty claim must be submitted for the cost of the parts and labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

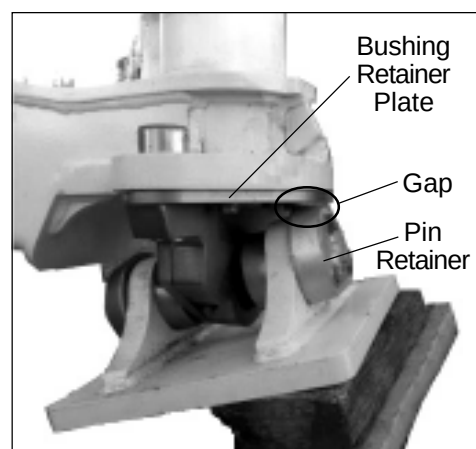


Figure 5 — Outrigger Foot Position

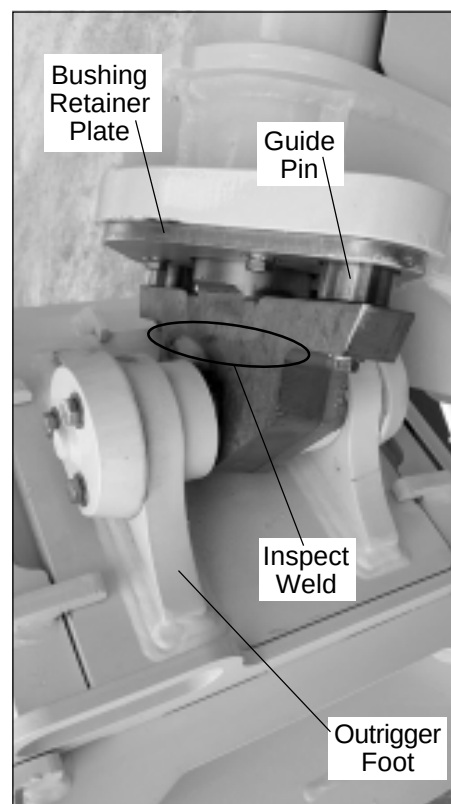


Figure 6 — King Pin Inspection