

TOL NOTICE (US&CAN) – March 20, 2017

New Diagnostic Software Available for Download

Diagnostic software version [2017-3.1](#) is now available to download. Dealers should download this update and begin using immediately.

This is an interim release containing an update to improve certain functionality and resolve problems encountered with the instrument download process for Street Triples with TFT instrument packs.

Download password has not changed (case sensitive): **Custom27**

- Please ensure all new bikes have the latest software downloaded at PDI.
- Please ensure all bikes being serviced have the latest software downloaded.
- Please ensure all relevant staff are informed of this update.



SUMMARY OF CHANGES:

- Street Triple RS Instrument software progress bar functionality improved to give better indication.
- TFT instrument download [Cancel] button is now disabled during the calibration download.
- TFT instrument recovery software included (see special instructions below).

SPECIAL INSTRUCTIONS - TFT INSTRUMENT FAILED DOWNLOAD RECOVERY

We have been made aware that during the Street Triple RS TFT instrument download process some downloads have not completed fully, leaving the instrument in a mode from which it cannot be recovered using the normal download process.

To recover these instruments, follow the procedure below carefully:

NOTE: This process requires the battery negative terminal to be connected within 10 seconds of the Confirm button being pressed. The connection must be made securely

first time and must not be disconnected. Once connected secure with the fixing and tighten to 4.5Nm. An assistant may be useful during this stage.

- Turn the Engine Stop Switch OFF (engine will not run).
- Turn the ignition ON. Do not turn it off during this process.
- Disconnect the battery negative terminal.
- Select Instrument Download on the TDT and enter the password (Custom27).
- Select Manual Model Selection.
- Select the correct model and instrument calibration from the list.
- Press Confirm to start the download.
- Within 10 seconds, reconnect the battery negative terminal. The download will start immediately. Do not disconnect the connector or turn off the ignition.

If you have any questions, please contact Triumph 24/7 Customer Support at (888) 284-6288.

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