

TOL NOTICE (US&CAN) – January 26, 2017

Triumph Tiger Explorer Datatool Alarm Indicator Operation

It has come to our attention that there is a discrepancy in the operation of the indicators on **Tiger Explorer XR/XRx/XCx/XRt/XCa** models when the Datatool alarm (A9808122) is activated and deactivated.

The indicators on these models are controlled by the Chassis ECM, and there is a delay due to the way in which the Chassis ECM handles the instruction from the alarm to flash the indicators. This delay means that the first flash is missed by the Chassis ECM, causing the operation to be as shown in the following table:

	Expected Indicator Operation	Actual Indicator Operation
Alarm Armed	2 flashes	1 flash
Alarm Disarmed	1 flash	0 flashes

The alarm indicator light on the instrument panel will operate as described in the user instructions and will indicate correct activation and deactivation of the alarm. **We have identified a solution for this concern, which will involve a software download for the Chassis ECM. We aim to have this released early in Quarter 2 this year.**

If you have any customer questions regarding this issue please advise of the above proposed solution and make a note to contact them when the updated software is released. No further action, diagnosis or repair is required until the new Chassis ECM calibration is released.

Please note: The function of the indicators at all other times is unaffected, as is the operation of the alarm unit and the alarm indicator light on the instrument panel.

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