

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

PRODUCT INFORMATION BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	PIB #
9/28/2017	Coaches with HWH Leveling System (built before 8/31/2017)	494

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☒	King Aire	☒
Canyon Star	☐	Mountain Aire	☒	New Aire	☒
Ventana LE	☐	London Aire	☒	Other	☐

PRODUCT INFORMATION

If the coach's HWH leveling system has intermittent issues when operating, check for corrosion or loose mounting bolts. Torque the mounting bolts (if needed) to 30 ft. pounds. A ground cable may also be installed to improve the overall grounding of the HWH pump assembly.

Follow the normal warranty status and procedures. Order the two-gauge ground cable from the Newmar Parts Department (part number 026575).

Install the ground cable from the ground stud on the frame at the front driver's side frame rail.

Route and secure the cable up and around the generator compartment and to the ground stud of the HWH pump assembly.

Spray the ground connections with battery terminal sealer.

