

# NEWMAR CORPORATION

## WARRANTY DEPARTMENT

### TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
9/21/2017	2015, 2016, 2017, 2018	493

### MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input checked="" type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input checked="" type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input checked="" type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>

### DESCRIPTION

Daimler Trucks North America has issued field service campaign SF543A. In response, Newmar is publishing TSB 493.

**Issue:** On specific vehicles equipped with Stoneridge light bar control units (LBCU), the instrument panel odometer value may reset and no longer match the engine ECU odometer value.

**Note:** This Field Service Campaign will **terminate on March 31, 2019**.

**Correction:** New instrument panel software will be installed to correct the issue.

**Affected Units:** This only applies to the coaches built on Freightliner chassis. Check the attached population list for specific VIN numbers supplied by DTNA.

### RECOMMENDED ACTION

**Repair Procedure:** Contact Daimler Trucks North America LLC at 800-547-0712, or e-mail them at [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com) to locate a qualified service center near you. Schedule an appointment to perform the field service campaign with an authorized DTNA repair center.

**Flat Rate Code:** TSB 493    **Labor time:** .2 hr (set by DTNA)

**Note:** Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need help contacting DTNA, contact your Newmar Service Account Manager for assistance.

***Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.***