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GROUP: 08 - Electrical

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SUBJECT:

Miracast Software Update Available

OVERVIEW:

This information only bulletin discusses the availability of Miracast® which has been added to the Video Routing Module (VRM) through a software update.

MODELS:

2017	(RU)	Chrysler Pacifica
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NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA

NOTE: This bulletin applies to vehicles built on or after August 24, 2016 (MDH 0824XX) equipped with Seat-back Video Screens (Sales Code RHH).

DISCUSSION:

Miracast is screen-mirroring software that lets you broadcast anything from an Android® device or recent Intel® computer to your TV. Whatever you see on the connected device will appear on the radios monitor, making it ideal for watching videos. Phones and tablets with Android 4.2 Jelly Bean or later have access to Miracast, as do most modern Windows PCs with Intel chips. This info only bulletin is to inform the dealer and customers what this software update does and that it is available. The software is being released to allow customers to enhance functionality of Uconnect theater for customer satisfaction.

The customer can update the module's software on their own or may request the dealer to perform the update. If a customer requests this software update be performed by the dealer, it will be denied if submitted under warranty. This update should be customer pay only.

POLICY:

Information Only Service Bulletin