



NUMBER: 08-091-17

GROUP: 08 - Electrical

DATE: September 20, 2017

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-091. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Instrument Panel Cluster (IPC) Replacement

OVERVIEW:

This bulletin involves replacing the IPC.

MODELS:

2018 (MP) Jeep Compass

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on August 19, 2017 (MDH 0819XX) equipped with Instrument Panel Parts Module (Sales Code X81) with 160 MPH Primary Speedometer (Sales Code JCC) and Cluster 7.0" Color Driver Info Display (Sales Code JAJ).

SYMPTOM/CONDITION:

The customer may experience a high line instrument cluster resetting during certain high BUS load scenarios while driving, with normal cluster operation restored in 3-5 seconds.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

PARTS REQUIRED:

Qty.	Part No.	Description
1	6QR57DX9AA	Cluster, Instrument Panel

NOTE: The IPC will need to be ordered through the exchange center.

REPAIR PROCEDURE:

1. Replace the IPC with updated cluster. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> Instrument Cluster> Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-45-10-9M	Cluster, Instrument Panel (IPC) - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
----	----------------