



NUMBER: 23-044-17

GROUP: 23 - Body

DATE: September 15, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-090. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Headlamp Aim Incorrect

OVERVIEW:

This bulletin involves adjusting the headlamps to proper specifications.

MODELS:

2017	(DJ)	RAM 2500 Pickup
2017	(D2)	RAM 3500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after July 06, 2017 (MDH 0706XX) and on or before July 12, 2017 (MDH 0712XX).

SYMPTOM/CONDITION:

The customer may describe that the headlamps are aimed too high.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

REPAIR PROCEDURE:

1. Align the front headlamps. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-50-34-99	Perform Headlamp Aiming Procedure (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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