



NUMBER: 08-089-17

GROUP: 08 - Electrical

DATE: September 12, 2017

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SUBJECT:

Horn Replacement

OVERVIEW:

This bulletin involves replacing both the high and low note horns with the horn electrical connectors.

MODELS:

2017 (WK) Jeep Grand Cherokee

NOTE: This bulletin applies to vehicles within the following markets/countries: APAC.

NOTE: This bulletin applies to vehicles built on or after July 26, 2016 (MDH 0726XX) and on or before July 17, 2017 (MDH 0717XX) equipped with China Equipment Group (Sales Code AB7).

SYMPTOM/CONDITION:

Some customers may comment that their horn sounds muffled.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68386910AA	Horn & Bracket Assembly, Low Note
1	68386911AA	Horn & Bracket Assembly, High Note
2	68018954AA	Connector Kit, Horn Wiring Modification

REPAIR PROCEDURE:

1. Remove the old horns. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8H - Horn>Horn/Removal.
2. Cut the old electrical wiring harness connectors from both horns and dispose.
3. Use connector kit #68018954AA and replace both horn electrical connectors (Fig. 1) . Insert Dark Blue wire into Cavity 1 and then splice into Black Ground vehicle harness wire. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>29 - Non-DTC Diagnostics/Circuit Testing Procedures/Standard Procedure>Wire Splicing.
4. Insert Dark Blue wire into Cavity 2 and then splice into Grey with Yellow tracer vehicle harness wire. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>29 - Non-DTC Diagnostics/Circuit Testing Procedures/Standard Procedure>Wire Splicing.

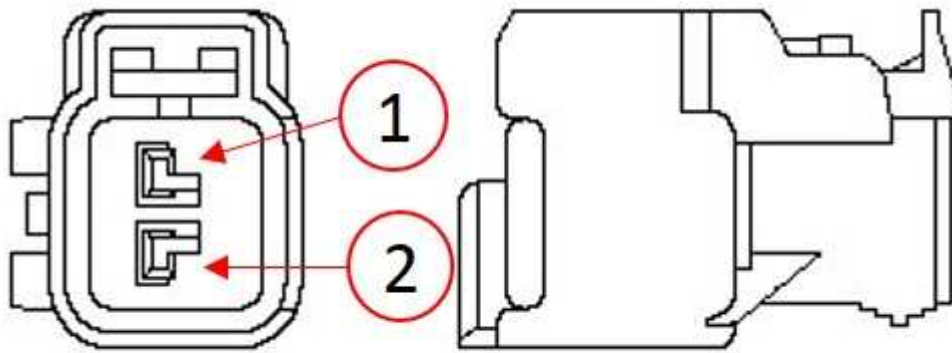


Fig. 1
Horn Electrical Connector

1 - Ground Cavity
2 - 12V Cavity

5. Install both of the new high and low note horns. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8H - Horn>Horn/Installation.
6. Perform a BCM reconfig for the horn long chirp duration.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-40-01-92	Horn, Replace Both and Repair/Splice Wiring Connectors (1 - Semi-Skilled)	6 - Electrical And Body Systems	0.9 Hrs.

FAILURE CODE:

ZZ	Service Action
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