



**NUMBER:** 23-042-17

**GROUP:** 23 - Body

**DATE:** September 9, 2017

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-088. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Paint On Jeep Nameplate Is Peeling Off

***OVERVIEW:***

This bulletin involves replacing the Jeep nameplate on the hood.

***MODELS:***

2017 (MP) Jeep Compass

**NOTE:** This bulletin applies to vehicles within the following markets/countries: NAFTA, EMEA and LATAM.

**NOTE:** This bulletin applies to vehicles built on or after January 16, 2017 (MDH 0116XX) and on or before June 26, 2017 (MDH 0626XX) equipped with Jeep Badge (Sales Code MVC).

***SYMPTOM/CONDITION:***

The customer may describe that paint is peeling off of the Jeep nameplate.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

***PARTS REQUIRED:***

| Qty. | Part No.   | Description     |
|------|------------|-----------------|
| 1    | 68252645AA | Nameplate, Hood |

**REPAIR PROCEDURE:**

1. Apply a length of masking tape on the body parallel to the top edge of the nameplate as a guide if necessary (Fig. 1) .



Fig. 1  
Marking Location

2. If temperature is below 21° C (70° F), warm nameplate with a heat lamp or gun. Do not exceed 52° C (120° F) when heating nameplate for removal.

**CAUTION!** Do not exceed 52° C (120° F) when heating emblems, decals or body panels. Failure to follow this caution may result in damage to the nameplates, decals and/or the vehicle paint finish.

**NOTE:** The exterior nameplates are attached to the body with adhesive tape (Fig. 2) .



Fig. 2  
Heat Gun

- Using a trim stick or equivalent, carefully remove the nameplate or decal from the body panel, as necessary (Fig. 3) .



**Fig. 3**  
**Trim Stick**

- Thoroughly clean all residue from the nameplate attachment areas of the body (Fig. 4) .



**Fig. 4**  
**Remove Adhesive**

5. Wipe the attachment areas with a clean, lint-free cloth, moistened with a 50% solution of water and alcohol. Wipe dry the areas immediately with a dry, lint-free cloth (Fig. 5) .



Fig. 5  
Cleaning The Area

**NOTE: If ambient temperatures are below 21° C (70° F), warm the nameplate or decal and body panel with a heat lamp or gun to assure proper adhesion.**

6. Remove the protective covering from the back of the nameplate and position the nameplate onto the body using the previously installed guide tape .

**NOTE: To ensure proper nameplate or decal adhesion, apply consistent and uniform pressure of approximately 40 p.s.i. over the entire surface of each nameplate or decal. Remove the protective covering from the nameplate (Fig. 6) .**



Fig. 6  
Apply Nameplate With Firm Pressure

7. Remove the guide tape (Fig. 7) .



**Fig. 7**  
**Remove Protective Cover and Guide Tape**

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

| <b>Labor Operation No:</b> | <b>Description</b>                              | <b>Skill Category</b>              | <b>Amount</b> |
|----------------------------|---|------------------------------------|---------------|
| 23-03-35-91                | Nameplate, Hood - Replace<br>(0 - Introduction) | 6 - Electrical and<br>Body Systems | 0.2 Hrs.      |

**FAILURE CODE:**

|    |                |
|----|----------------|
| ZZ | Service Action |
|----|----------------|