

9002831

09/06/2017

MY17

RU, WD, WK

MY16 WD, WK

GPOP - Issue Review System

Part Number: 04893940A\$, 68212513A\$

Part Description: Water Pump, Idler Pulley

Issue Description: If replacing the water pump or Idler Pulley for a chirp, squeal or NVH, please contact either:

Ron Dallison cell: (248) 292-9510 ron.dallison@fcagroup.com

Chris Riddick cell: (248) 434-3628 chris.riddick@fcagroup.com

Joe Lovell cell: (734) 309-6467 joe.lovell@fcagroup.com

Engineering is seeking audio recordings of the concern in an effort to root cause and make necessary improvements to future pumps.

Please email any audio recording or documentation of when/where/how the pump, or Idler Pulley makes noise to the above emails.

If the dealer is located in the Detroit Metro Area, Engineering may send a representative to review with technician. Any information is appreciated.

If a response is not received within 15 mins , then proceed with the necessary repair.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.