

9003778

09/06/2017

MY17

MP

GPOP - Issue Review System

Part Number: 6MZ66XSAA\$, 6MZ67XSAA\$, 68374027A\$, 6MZ68DX9A\$, 6MZ68LT5A\$, 6MZ68PS4A\$, 6MZ68SZ6A\$, 6MZ68LR5A\$, 6MZ68VT9A\$, 68364234A\$

Part Description: Shifter Assembly, Knob, Boot and Bezel

Issue Description: 2017 - 2018 MY Jeep Compass that does not shut down when shifter is in Park position as shown on PRNDL and EVIC displays "Vehicle Not in Park", (Vehicle actually IS in park).

Please call Dil Weerasinha at 248-944-5967 or Mike Perecki at 248-576-0861. If there is no answer, attempt to duplicate the condition and take a vehicle bus log while the condition is active prior to clearing any fault codes. Please email log to dil.weerasinha@fcagroup.com

To repair the condition, first check adjustment of shifter cable. DO NOT unclip the cable at this time. Disconnect the cable from the shifter pin. Check if cable lines up with the shifter pin WITHOUT any clip or knob adjustment. If cable does not line up, document the condition (pictures etc.), readjust the cable and verify if the problem still exists. If problem is solved, replace shifter knob (P/N: 6MZ66XSAAA or 6MZ67XSAAA) as a caution and return knob to QEC.

If problem persists, replace the entire shifter assembly. This should include (1) shifter knob (P/N: 6MZ66XSAAA or 6MZ67XSAAA) (2) Knob set screw (P/N: 68374027AA) (3) shifter boot and bezel (P/N: depends S/C) (4) shifter assembly (P/N: 68364234AA). Do not disassemble the shifter assembly. Verify if the problem still exists. If problem is solved, return all components above to QEC.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.