

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 55-0459

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

October 26, 2017

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2017 through 2018 Dynamax Class C Motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

## **WHAT IS THE ISSUE?**

The neutral wire may be improperly stripped and the connection to the generator may not be properly secured with the wire nut.

## **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer without delay and request a service appointment to schedule the free remedy. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy.

## **DEALERS: WHAT SHOULD YOU DO?**

Please contact the Warranty Service Department for instruction.

## **MAY FOREST RIVER ASSIST YOU FURTHER?**

CONTACT	PHONE
EAST COAST WARRANTY SERVICE	(574) 262-3474 x 212
WEST COAST WARRANTY SERVICE	(574) 262-3474 x 241

## **Repair Codes:**

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
UNITED STATES - 55-0459	INSPECT/STRIP/RECONNECT THE NEUTRAL WIRE AT THE GENERATOR WIRE HARNESS FROM THE VEHICLE HARNESS	40-000459	.50 HR.
CANADA - 55-0459	INSPECT/STRIP/RECONNECT THE NEUTRAL WIRE AT THE GENERATOR WIRE HARNESS FROM THE VEHICLE HARNESS	40-000460	.50 HR.

## **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin. Please contact the Warranty Campaigns Department at the phone number above to arrange for reimbursement.

Sincerely,

Forest River, Inc.  
Engineer  
Office of Corporate Compliance