



Volkswagen

Warranty Information

General Communication

Number: VWC-17-01

Subject: New ElsaPro Warranty Key: *USW Buyback–No warranty/campaign work allowed*

Date: Jan. 27, 2017

This document conveys Volkswagen Warranty general information.

New ElsaPro Warranty Key: *USW Buyback – No warranty/campaign work allowed*

Volkswagen has created a new warranty key, *USW Buyback – No warranty/campaign work allowed*, to aid in identifying TDI buyback vehicles.

As a reminder, TDI buyback vehicles are Volkswagen-owned property and are not currently eligible for any warrantable repairs, Campaigns or Updates. Additionally, claims will not be accepted for payment with this warranty key.

To determine if warranty key *USW* is applicable on a vehicle, check the VIN in ElsaPro > Vehicle Data.

Example of How a Vehicle with Warranty Key *USW* will Appear in ElsaPro

Vehicle Data

Vehicle Data				
Brand:	V	VIN:	1VWBH7A39CC093720	Country Code: USA
Model Year:	2012	Description:	US Passat Comfo 125 A6F	Importer: 444
Model Code:	A323S6	Production Date:	2012-05-21	Dealer Number: 91993
Engine Code:	CBTA	Delivery Date:	2013-05-08	
Transmission Code:	PDW	Type Approval Number:		
Color Trim				
Model	Color Code	Paint number (Paint No.)	Description	
Exterior (body/roof)	8E/8E	LA7W	Reflex Silver Metallic/Reflex Silver Metallic	
Interior	HT		Titanium Black/Titanium Black/Titanium Black/Pearl Gray	
Warranty Key				
Code	Description			
UST	Vehicle totaled/without warranty			
USW	Buyback-No warranty/campaign work allowed			



Example of How a Vehicle with Warranty Key *USW* will Appear in SAGA

Questions? Please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.