



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-01

Subject: “Extended Emissions Warranty” Limited Warranty Extension

Date: Jan. 12, 2017

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

For Volkswagen 2.0L TDI vehicles repaired by the emissions modification recall, the following warranty extension is applicable.

“Extended Emissions Warranty” Limited Warranty Extension

For the following Volkswagen 2.0 L TDI engine vehicles repaired by the emissions modification recall, a warranty extension is applicable as defined below.

- ▶ 2015 MY Beetle with engine code CVCA
- ▶ 2015 MY Beetle Convertible with engine code CVCA
- ▶ 2015 MY Golf with engine code CRUA
- ▶ 2015 MY Golf SportWagen with engine code CRUA
- ▶ 2015 MY Jetta with engine code CVCA
- ▶ 2015 MY Passat with engine code CVCA

Warranty Period

Once the updated emissions control system software has been installed, Volkswagen will extend the Emissions Control Systems Warranty for certain emissions-related components. The warranty period for the “Extended Emissions Warranty” is the greater of:

- ▶ 11 years or 162,000 miles, whichever occurs first, from the vehicle’s original in- service date; OR
- ▶ 5 years or 60,000 miles, whichever occurs first, from the date and mileage of Phase 1 of the emissions modification. At the time of the subsequent Phase 2 modification, the extended warranty will be honored for 5 years or 60,000 miles, whichever occurs first, from the date and mileage of the completion of Phase 2.

The vehicle’s original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a “demonstrator” or “company” car, on the date such vehicle was first placed in service.

Transferability

This warranty extension is fully transferable to subsequent owners.

What Does this Warranty Extension Cover

The “Extended Emissions Warranty” limited warranty extension consists of two parts, the Emission Control System Warranty and the Engine Long Block Warranty.



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Emission Control System Warranty¹

The emissions control system warranty covers all components which are replaced as part of the emissions modification and any component which can reasonably be impacted by effects of the emissions modification.

The warranty includes the following parts or systems:

- ▶ The entire exhaust after treatment system, including the Diesel Oxidation Catalytic Converter, the Diesel Particulate Filter, the Selective Catalytic Reduction converter, the dosing injector and other Diesel Exhaust Fluid system components, the exhaust flap, and all sensors and actuators;
- ▶ The fuel system, including fuel pumps, high pressure fuel rail, fuel injectors, pressure control valve, and all sensors and actuators;
- ▶ The EGR system, including EGR valves, EGR cooler, EGR filter, EGR temperature sensor, all related hoses and pipes, and all sensors and actuators;
- ▶ The charge air temperature sensor and air-mass sensor;
- ▶ The turbocharger, including the turbocharger damper; and
- ▶ The On-board Diagnostic (OBD) system, including SCR DEF quality sensor.

Engine Long Block Warranty²

The engine long block warranty shall cover the engine sub-assembly that consists of the assembled block, crankshaft, cylinder head, camshaft, and valve train.

What is Not Covered Under this Warranty Extension

This warranty extension will not cover:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components ("chipped" or "tuned" ECMs) not approved by Volkswagen.
- ▶ Other conditions unrelated to the emissions modification that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle's emission system up to factory specifications are not covered by this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications, are not covered by this warranty extension.

Warranty Extension Coverage Limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Volkswagen model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

Vehicle Eligibility

To determine if a vehicle repaired by the emissions modification recall is eligible for the "Extended Emissions Warranty" limited warranty extension, check the VIN in ElsaPro > Vehicle Data. If the warranty extension is applicable to the vehicle, the "Enhanced Coverage" section of the "Vehicle Data" screen in ElsaPro will be populated with the warranty extension parameters.

SAGA Warranty Claim Type

Dealers must use claim type 110 when submitting warranty claims for the "Extended Emissions Warranty" limited warranty extension.



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Loaner Vehicle Applicability

The cost or provision of a loaner vehicle for this warranty extension is applicable for warranty service lasting longer than 3 hours.

Questions

For any questions regarding this warranty extension, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

¹Sensors and Actuators Covered by Extended Warranty

Oxygen sensor
NO _x sensor
DPF – Differential pressure sensor
Fuel rail pressure sensor
AdBlue level sensor
AdBlue tank temperature sensor
AdBlue quality sensor
Accelerator position sensor MT
Accelerator position sensor AT
Throttle valve position sensor
Exhaust flap position sensor
Ambient air temperature sensor
Crankshaft position sensor

Coolant temperature sensor engine upstream
Coolant temperature sensor engine downstream
Fuel temperature sensor
Exhaust gas temperature sensor upstream turbocharger
Exhaust gas temperature sensor upstream DOC
Exhaust gas temperature sensor upstream PM trap
Exhaust gas temperature sensor downstream PM trap
Exhaust gas temperature sensor downstream LP EGR cooler
Boost pressure sensor
Cylinder pressure sensor/glow plug

²Long Block Components Covered by Extended Warranty

Block/crankcase
Freeze plug
Piston
Piston with rings
Piston pin
Connecting rod bearings
Connecting rod

Crankshaft
Crankshaft bearing
Crankshaft oil seal
Balance shaft
Balance shaft chain
Camshaft
Camshaft bearings



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Camshaft oil seal
Cylinder head
Cylinder head gasket
Cylinder head bolt

Cylinder head cover
Oil pump/gasket
Oil pan