



**RECREATIONAL VEHICLE SERVICE CAMPAIGN**

May 5, 2017

**SERVICE ADVISORY 17-283**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

**Reason for this campaign** It has been determined some 2017 Raptor and Carbon models were built without removing a piece of cardboard temporarily used as protection for the return section of the furnace during the manufacturing process. The repair is to remove the piece of cardboard.

The campaign population includes:

**2017 Raptor and Carbon Models  
Serial Number Range: HR800607 - HR805934**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»
«VIN17»	«VIN18»	«VIN19»	

**-- Serial numbers with '\*' have been retail sold --**

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1450**

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

**PO Box 2000 Goshen, IN 46527-2000  
Phone: (574) 535-2100 – Fax: (574) 535-2199  
www.keystonerv.com**