



# SERVICE BULLETIN

|                             |                         |                        |
|-----------------------------|-------------------------|------------------------|
| Classification:<br>BT17-014 | Reference:<br>NTB17-084 | Date:<br>July 24, 2017 |
|-----------------------------|-------------------------|------------------------|

## 2014-2017 ROGUE AND ROGUE HYBRID; SQUEAK OR RATTLE FROM FRONT DOOR FINISHER

**APPLIED VEHICLES:** 2017 Rogue Hybrid (T32)  
2014-2017 Rogue (T32)  
USA built – first 3 characters of the VIN are **5N1...**  
Korea built – first 3 characters of the VIN are **KNM...**

**NOTE:** Does not apply to Japan built Rogue (VIN starting with JN8...)

### IF YOU CONFIRM

While driving, a squeak noise is heard from either front door finisher in the areas shown in Figure 1,

and

The noise stops when the area is pressed,

and

The VIN begins with 5N1.

or

The VIN begins with KNM and was built before KNMAT2M(\*\*)GP 605885 // October 1, 2015.

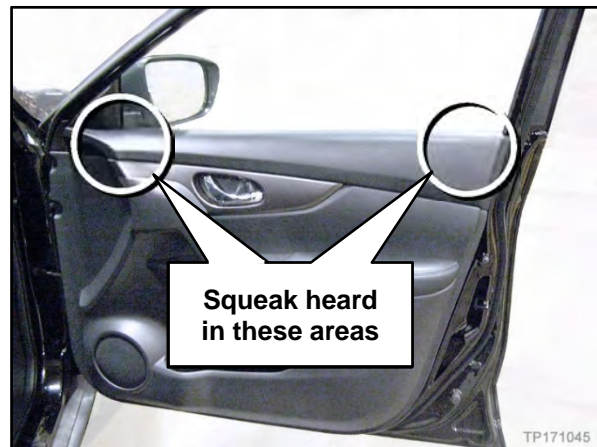


Figure 1

### AND/OR

A rattle noise is heard when either front door outside handle is operated,

and

The VIN begins with 5N1 and was built before 5N1AT2M(\*\*)HC 830035 // May 1, 2017.

### **ACTION**

- If applicable, apply felt tape to repair front door finisher squeak noise. See page 2.
- If applicable, apply felt tape to repair front door handle noise. See page 4.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

### Repair Front Door Finisher Squeak Noise

Perform the following procedure ONLY if applicable (see page 1).

1. Remove the front door finisher.
  - Refer to the Electronic Service Manual (ESM), section **INT-Interior**, for removal instructions.
  
2. Cut 4 strips of felt tape (part # J-503975-5) to the following lengths:
  - 1 piece to 130 mm.
  - 1 piece to 120 mm.
  - 1 piece to 50 mm.
  - 1 piece to 30 mm.

**NOTE:**

- Felt tape can be found in Squeak and Rattle Kit J-50397.
- 4 strips of felt tape will be required per front door finisher.

3. Apply felt tape to the areas indicated in Figure 2 on page 3.

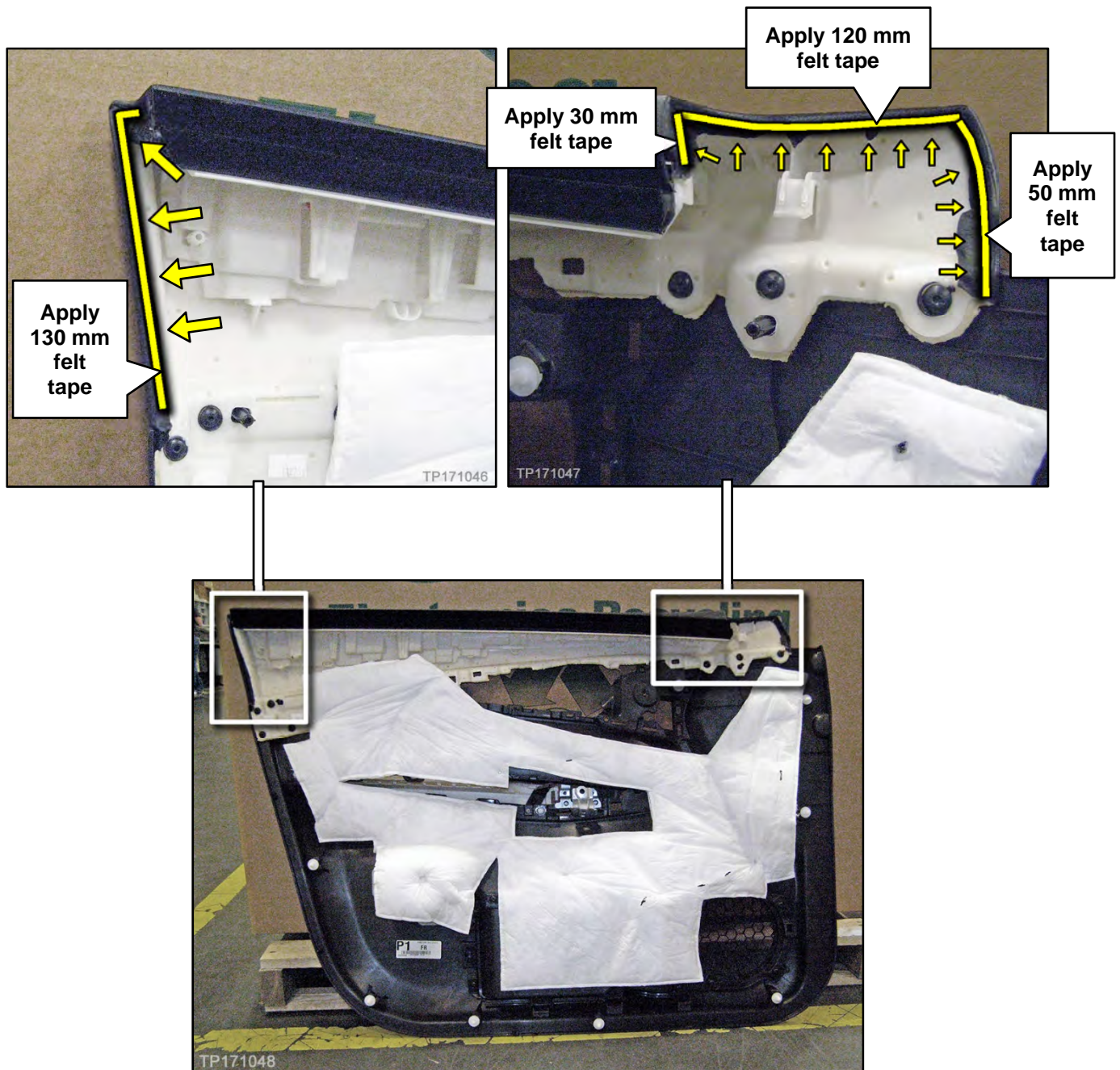


Figure 2

4. Reinstall the front door finisher.
  - Refer to the ESM, section **INT-Interior**, for installation instructions.
5. Confirm the squeak noise is no longer occurring.

## Repair Front Door Handle Rattle Noise

Perform the following procedure **ONLY** if applicable (see page 1).

1. Remove the front door finisher.
  - Refer to the ESM, section **INT-Interior**, for removal and reinstallation instructions.
2. Cut 4 strips of felt tape (part # J-503975-5) to **25 mm**.

### NOTE:

- Felt tape can be found in Squeak and Rattle Kit J-50397.
  - 4 pieces of felt tape will be required per front door.
3. Apply 2 piece of felt tape, side by side, to the outside door handle cable in the 2 locations where it contacts the harness. See the areas indicated in Figure 3.

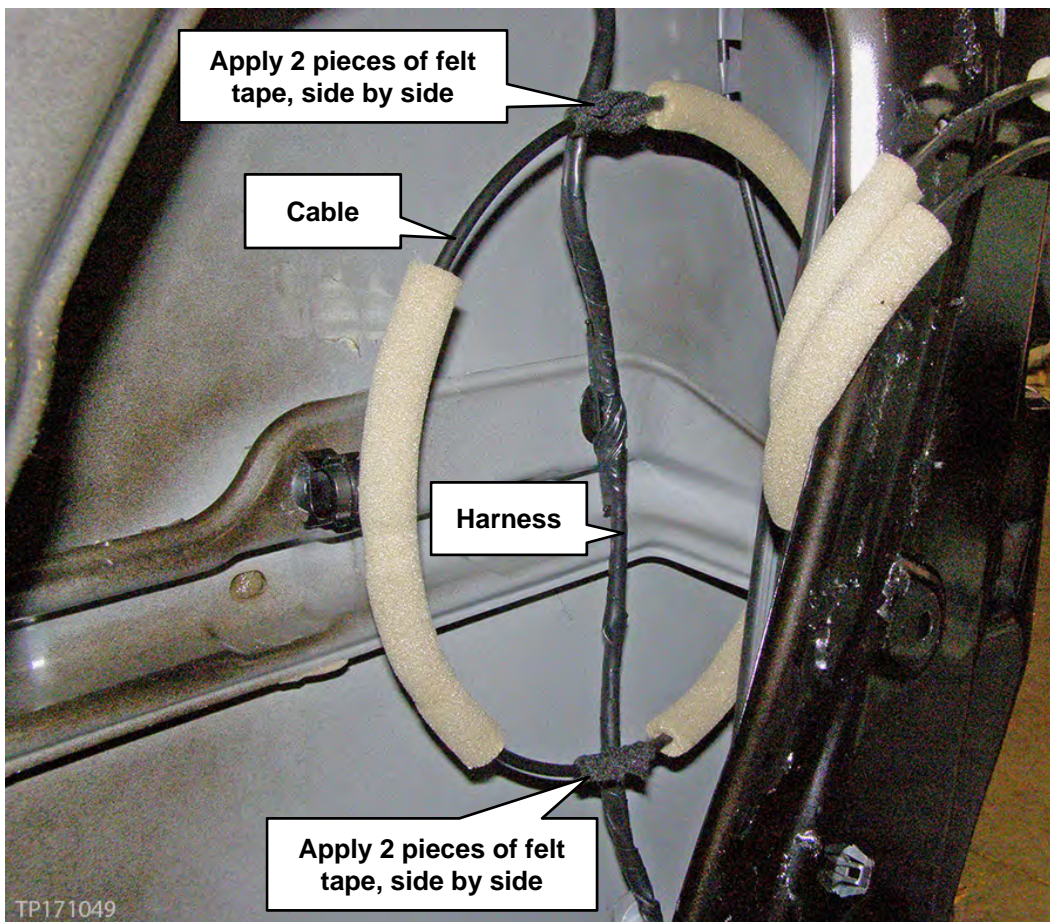


Figure 3

4. Reinstall the front door finisher.
  - Refer to the ESM, section **INT-Interior**, for installation instructions.
5. Confirm the rattle noise is no longer occurring.

## PARTS INFORMATION

| DESCRIPTION | PART #     | QUANTITY   |
|-------------|------------|--|
| Felt tape*  | J-503975-5 | 4 per door for rattle noise<br>4 per door for squeak noise |

\*Felt tape can be found in the Squeak and Rattle Kit J-50397. Additional Squeak and Rattle kits, or additional felt tape (J-503975-5) can be obtained from Tech•Mate at 1-800-662-2001.

## CLAIMS INFORMATION

| DESCRIPTION   | PFP | OP CODE | SYM | DIAG | FRT |
|---|-----|---------|-----|------|-----|
| REPAIR FRONT DOOR FINISHER-ONE FOR SQUEAK NOISE<br>(Squeak from door finisher)  | (1) | BX6DAA  | ZL  | 32   | 0.5 |
| REPAIR FRONT DOOR FINISHER-BOTH FOR SQUEAK NOISE<br>(Squeak from door finisher) |     | BX6EAA  |     |      | 0.7 |

(1) Refer to the electronic parts catalog (FAST) and use the Front Door Panel part number as the PFP.

## OR

| DESCRIPTION   | PFP | OP CODE | SYM | DIAG | FRT |
|---|-----|---------|-----|------|-----|
| REPAIR FRONT DOOR FINISHER-ONE FOR RATTLE<br>(Rattle from outside door handle)  | (1) | BX6FAA  | ZL  | 32   | 0.5 |
| REPAIR FRONT DOOR FINISHER-BOTH FOR RATTLE<br>(Rattle from outside door handle) |     | BX6GAA  |     |      | 0.7 |

(1) Refer to the electronic parts catalog (FAST) and use the Lock and Remote Control Assembly part number as the PFP.