

Field campaign

Topic	Flying Spur Boot Hinge Bolt Replacement (SC13/15)
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2034992/2
Campaign number	E792
Note	E792
Type	E792
US code	

Vehicle data

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4W21*	2014	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	EC9	ZA	0	E	C	081572	081572		
SCB	EB5	3W	4	E	C	077993	077993		
SCB	EB5	3W	8	E	C	077995	077995		
SCB	EC9	ZA	1	E	C	077997	077997		
SCB	EB5	3W	3	E	C	077998	077998		
SCB	EB5	3W	5	E	C	077999	077999		
SCB	EB5	3W	6	E	C	078000	078000		
SCB	EB5	3W	0	E	C	078350	078350		
SCB	EA5	3W	9	E	C	078351	078351		
SCB	EB5	3W	4	E	C	078352	078352		
SCB	EC9	ZA	6	E	C	078353	078353		
SCB	EB5	3W	8	E	C	078354	078354		
SCB	EC9	ZA	3	E	C	078746	078746		
SCB	EC9	ZA	5	E	C	078747	078747		
SCB	EC9	ZA	7	E	C	078748	078748		
SCB	EC9	ZA	5	E	C	078750	078750		
SCB	EN5	3W	X	E	C	078752	078752		
SCB	ET9	ZA	0	E	C	078753	078753		
SCB	EN5	3W	4	E	C	079718	079718		
SCB	EN5	3W	2	E	C	079720	079720		
SCB	ET9	ZA	9	E	C	079724	079724		
SCB	ET9	ZA	2	E	C	079726	079726		
SCB	EN5	3W	5	E	C	081185	081185		
SCB	EA5	3W	2	E	C	081186	081186		
SCB	EN5	3W	0	E	C	081188	081188		
SCB	EB5	3W	X	E	C	081191	081191		
SCB	EB5	3W	1	E	C	081192	081192		
SCB	EN5	3W	4	E	C	081193	081193		
SCB	EB5	3W	5	E	C	081194	081194		
SCB	EB5	3W	0	E	C	081393	081393		
SCB	EN5	3W	3	E	C	081394	081394		
SCB	EB5	3W	4	E	C	081395	081395		
SCB	EN5	3W	7	E	C	081396	081396		
SCB	EB5	3W	X	E	C	081398	081398		
SCB	EC9	ZA	1	E	C	081399	081399		
SCB	EC9	ZA	4	E	C	081400	081400		
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SCB	EB5	3W	3	E	C	081565	081565		
SCB	EB5	3W	5	E	C	081566	081566		
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SCB	EC9	ZA	9	E	C	088665	088665		
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SCB	EC9	ZA	9	E	C	088682	088682		
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SCB	EC9	ZA	6	E	C	088686	088686		
SCB	EC9	ZA	8	E	C	088690	088690		
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SCB	EB5	3W	7	E	C	088700	088700		
SCB	EC9	ZA	0	E	C	088702	088702		
SCB	EC9	ZA	4	E	C	088704	088704		
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SCB	EL5	3W	3	E	C	088707	088707		
SCB	EC9	ZA	X	E	C	088710	088710		
SCB	EC9	ZA	5	E	C	088713	088713		
SCB	EB5	3W	9	E	C	088715	088715		
SCB	EA5	ZA	8	E	C	088719	088719		
SCB	EC9	ZA	4	E	C	088721	088721		
SCB	EC9	ZA	1	E	C	088725	088725		
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SCB	EB5	3W	7	E	C	088745	088745		
SCB	EC9	ZA	2	E	C	088748	088748		
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SCB	EA5	ZA	8	E	C	088753	088753		
SCB	EB5	3W	X	E	C	088755	088755		
SCB	EB5	3W	3	E	C	088757	088757		

Documents

Document name
master.xml

Notes

[Repair instructions](#)

Technical background

The bolts which secure the Left and Right hand boot hinges to the body (Figure 1) are of incorrect length **NOTE:** For photographic purposes the boom has been disconnected from the hinge

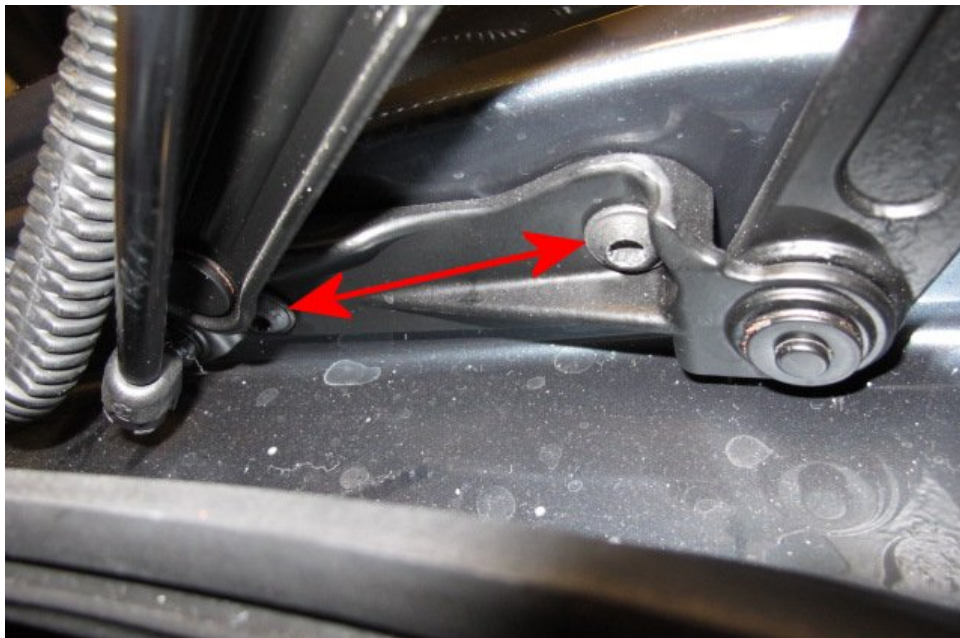


Figure 1

Remedy

The bolts which secure the Left and Right hand side boot hinge to the body must be replaced, the Torque tightening value has also changed.

The original bolts fitted were M8 x 20mm, the latest specification bolts are now M8 x 25mm

Customer notification

Customers do not need to be informed of this campaign. Please ensure that all affected vehicles are checked and repaired at Pre Delivery Inspection (PDI) or during a service visit. You should also inform your new and used car sales departments so that the vehicles affected can be checked and, if necessary, repaired immediately (and not just before sale)

Warranty

Warranty Type	710 or 790
Labour Operation Code	55 66 50 00
Damage Service Number	E792
Damage Code	00 66
Criteria ID	01
Time	30 Time Units

Parts

Part Number	Description	Quantity
N910 097 01	Bolts M8 x 25mm	4

Parts supply

The required replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre.

Parts despatch control

Not applicable

Repair instructions

[Notes](#)

Technical background

The bolts which secure the Left and Right hand boot hinges to the body (Figure 1) are of incorrect length **NOTE:** For photographic purposes the boom has been disconnected from the hinge

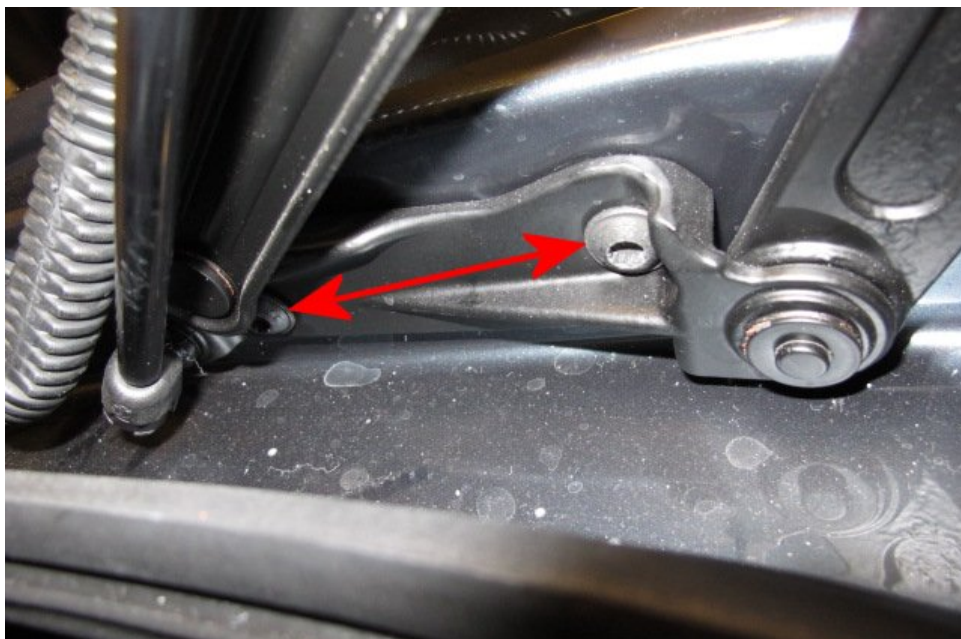


Figure 1

Check

If the vehicle is not already listed as repaired in "Repair history" (in Elsa Pro) check the vehicle for the campaign completion paint mark which is a Yellow paint confirmation mark on the Left hand hinge front fixing Bolt (Figure 5) if it is evident that this campaign has not been applied, carry out the required work in accordance with these instructions.

Control

All Flying Spur vehicles from VIN SCBEB53W8EC088785 are fitted with the correct length Bolts and Torque tightened to the correct value

Parts

Part Number	Description	Quantity
N910 097 01	Bolts M8 x 25mm	4

Work

1. Check the boot profile is within specification before commencing with this procedure.

Left Hand Boot Hinge

2. Protect the hinge and body paintwork to eliminate any damage

- Switch off the ignition, Do not switch on the ignition until this procedure is completed Do not attempt to close the boot at any stage whilst carrying out this procedure

□

Do Not remove more than one boot hinge bolt at any one time

- Using a clay pencil mark the position of the hinge to ensure that once this procedure is complete the hinge will be positioned back to its original position

- Access to the boot hinge side fixings is tight, Referring to Figure 2 remove the boom clip from the hinge (Point A) and remove the lower boot strut (Point B) **WARNING:** Ensure the boot lid is propped up securely when the strut is removed



Figure 2

- Referring to Figure 3 use special tool 3320/3 within a suitable ratchet spanner (or similar) and remove the left hand rearmost boot hinge bolt and discard



Figure 3

- Fit a new boot hinge fixing bolt, Referring to Figure 4 use special tools 3320 and 3320/3 and Torque the fixing bolt to 20 Nm + 45 Degrees
 - When securing the boot hinge bolts use a suitable Torque wrench which will accommodate the 9mm x 12 mm adaptor fitting as shown in Figure 5

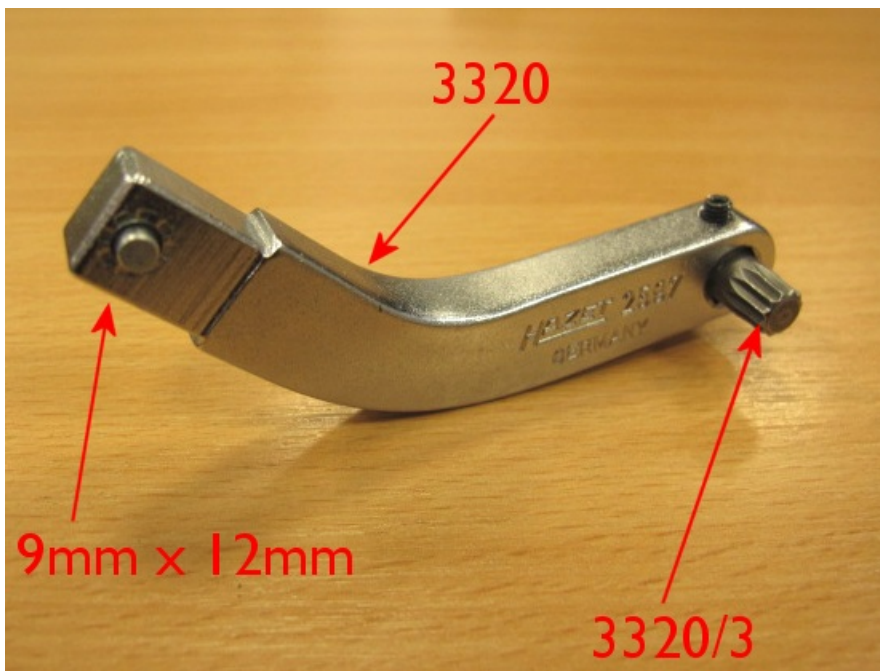


Figure 4



Figure 5

- Repeat the process on the Left hand boot hinge front fixing
 - Using Solvent based Black paint, touch in the ends of the multi spline bolt heads where the Multi spline bit has contacted during the securing process
 - Fit the boot hinge boom
3. Repeat procedure 2 on the Right hand rear boot hinge
 4. Place a Yellow paint completion mark on the Left hand rear boot hinge front fixing (Figure 6)

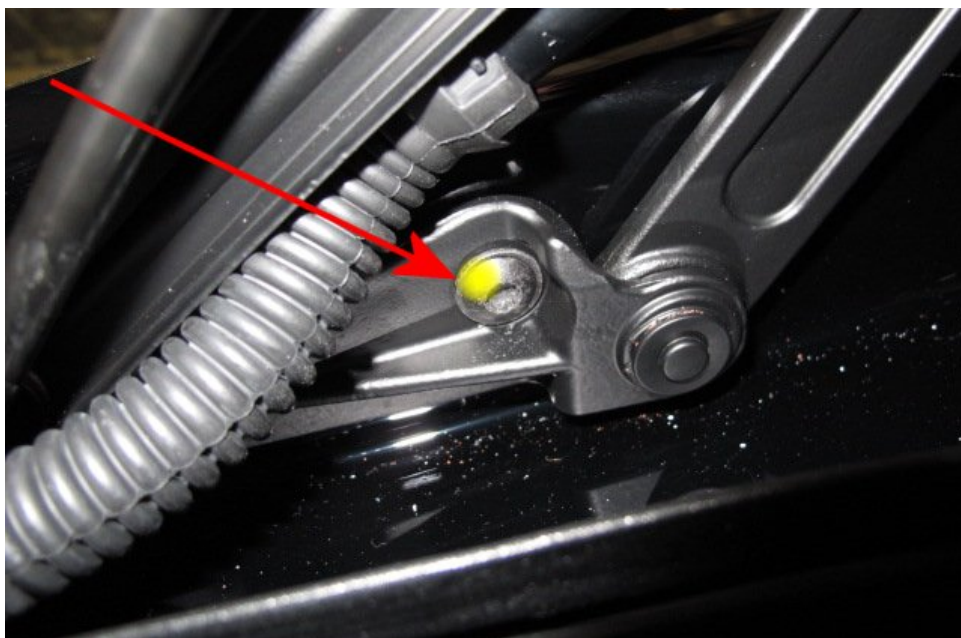


Figure 6

Identification

Yellow paint completion mark on the left hand front fixing (Figure 6)

□ [Repair instructions](#) □ [Notes](#)