Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

PAINT RUST/BLISTER ON VERTICAL SURFACE OF TRUNK LID

Bulletin No.: 09-039/17

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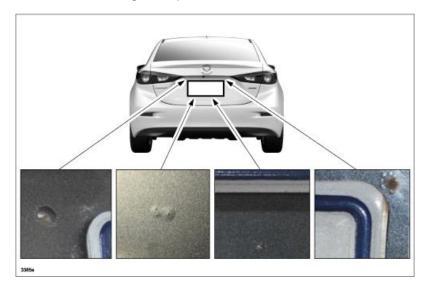
APPLICABLE MODEL(S)/VINS

2014-2016 Mazda3 (Japan built) with VINS lower than JM1BM*****355941 (prod. before June 24, 2016) 2014-2016 Mazda3 (Mexico built) with VINS lower than 3MZBM*****330140 (prod. before Sept. 2, 2016) 2017 Mazda3 (Japan built) with VINS lower than JM1BN*****103695 (prod. before August 2, 2016)

DESCRIPTION

Some vehicles may exhibit paint rust/blister on the vertical surface of the trunk lid. This is caused by silica contained in snow-melting agents adhering to the trunk lid. To correct this issue, the thickness of the clear coat has been increased.

Location and Damage Samples



Customers having this concern should have their vehicle repaired using the following repair procedure.

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REPAIR PROCEDURE

- 1. Verify customer concern.
- 2. Repair the rust damage on the panel.
- 3. Verify repair.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's Paint and Surface Corrosion Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	Α
Symptom Code	44
Damage Code	9Y
Location Code	P34
Part Number Main Cause / Qty.	5555-RS-001/0
Operation Number / Labor Hours:	XXN7XXPT/ 0 Hrs.
	MM030XRX / 0.3 Hrs (Sublet Admin Operation)
Sublet Information	
Sublet	Enter Sublet invoice Number
Sublet Code	Select A2 from Drop Down
Sublet Amount	Amount of Sublet invoice
Sublet Description	Paint Repair for TSB 09-039/17

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