

Subject: 09-027/17 - DRIVER SEAT LUMBAR SUPPORT ADJUSTMENT DOES NOT OPERATE	Bulletin No.: 09-027/17
	Last Issued: 06/23/2017

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2014-2015 Mazda6 vehicles with VINs lower than JM1 GJ ***** 400000 (produced before November 28, 2014)

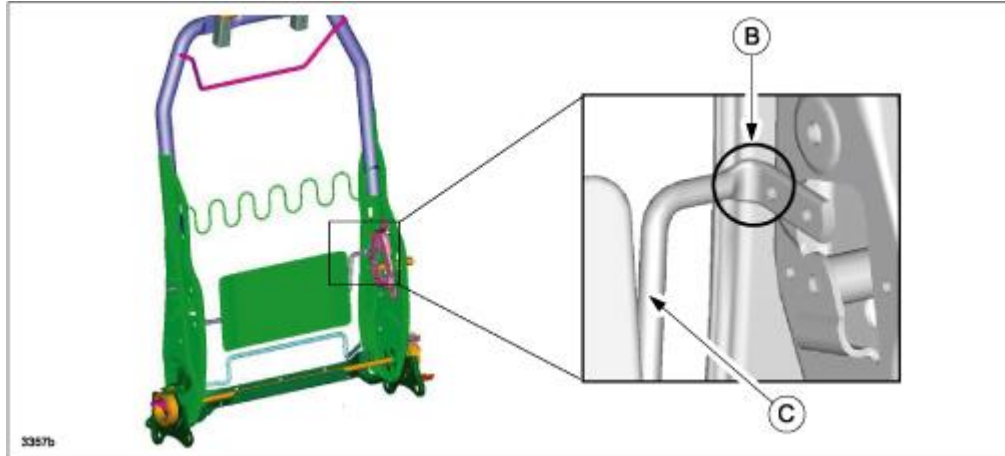
2013-2015 CX-5 vehicles with VINs lower than JM3 KE ***** 600000 (produced before November 24, 2014)

DESCRIPTION

Some vehicles may exhibit the driver seat manual lumbar support adjustment (A) inoperative.



This may be caused by repeated stress to the lumbar support lever (C) at location (B).

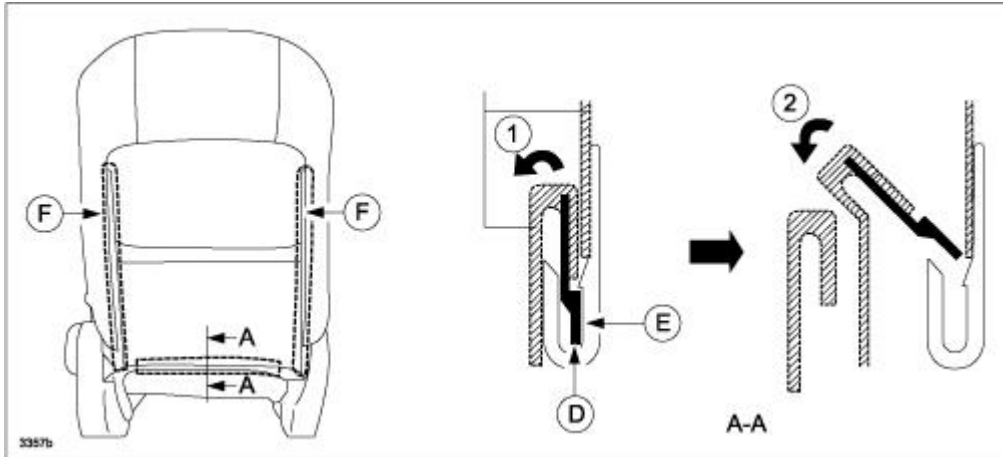


Customers having this concern should have their vehicle repaired using the following repair procedure.

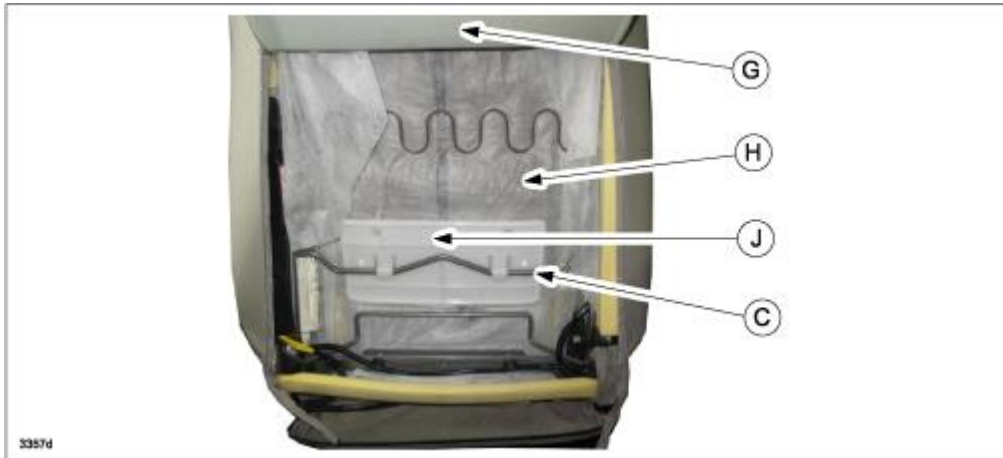
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REPAIR PROCEDURE

1. Verify customer concern.
2. Move the driver seat forward and recline the seatback to forward.
3. Move the hook (D) in the order of arrows (1) and (2) shown in the figure and detach it from the hook (E).

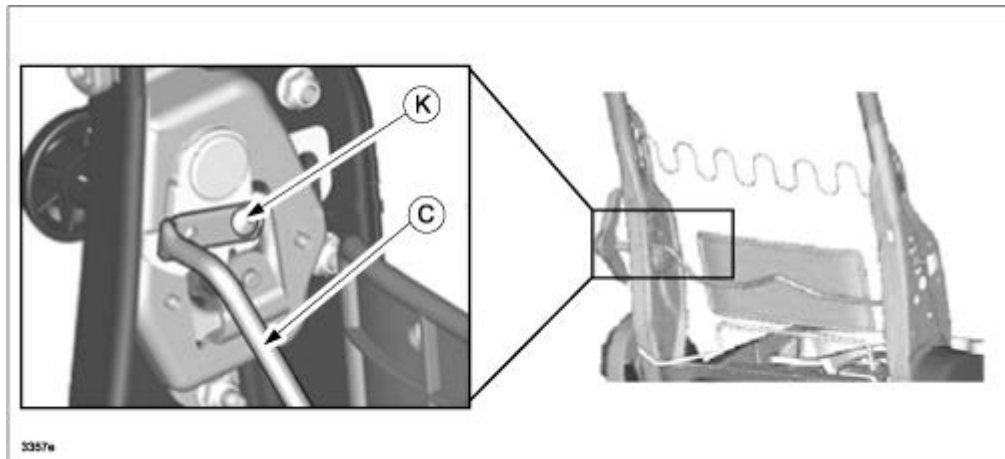


4. Unzip the zippers (F) and open up the seat back trim (G). Then turn over the silencer (H) to expose the lumbar support plate (J) and lever (C).



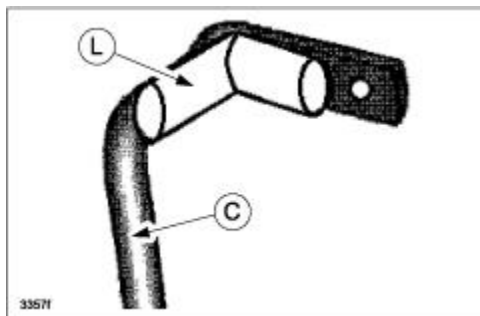
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5. Remove the screw (K) (both sides) and remove the lever (C).



6. Install a modified lever with two screws.

NOTE: The modified lever (C) is reinforced by welding a piece of reinforcement material (L).



7. Reinstall the seat back trim (G).

8. Verify repair.

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PARTS INFORMATION

Parts Number	Description	Qty.
KDY9-88-298	LEVER	1

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	61
Damage Code	9A
Part Number Main Cause	KDY9-88-298
Quantity	1
Operation Number / Labor Hours:	XXN52XRX / 0.2 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes

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