

Subject: 09-023/17 - FRONT BUMPER COVER POPS OUT OF POSITION	Bulletin No.: 09-023/17
	Last Issued: 06/16/2017

DESCRIPTION

APPLICABLE MODEL(S)/VINS

2016-2017 CX-9

On some vehicles, the front bumper cover may pop out causing a poor appearance complaint. This may be caused by an insufficient amount of holding force of the bumper slider.



Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

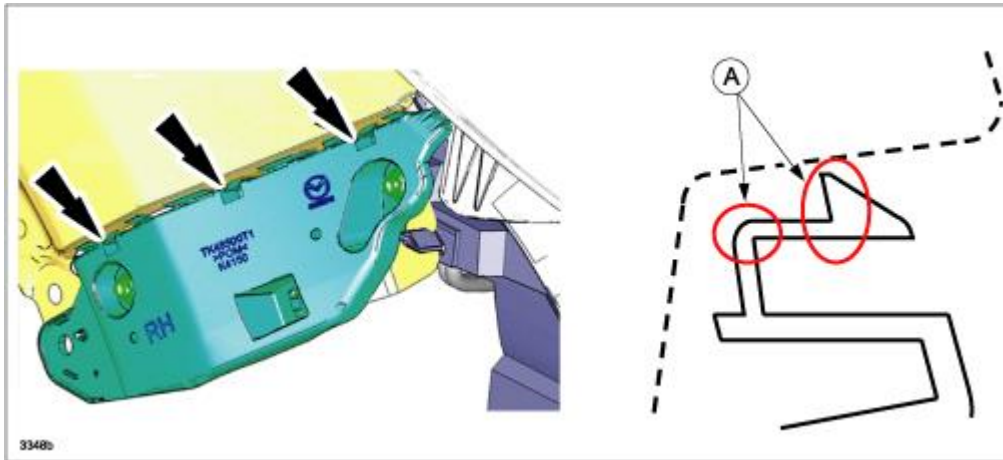
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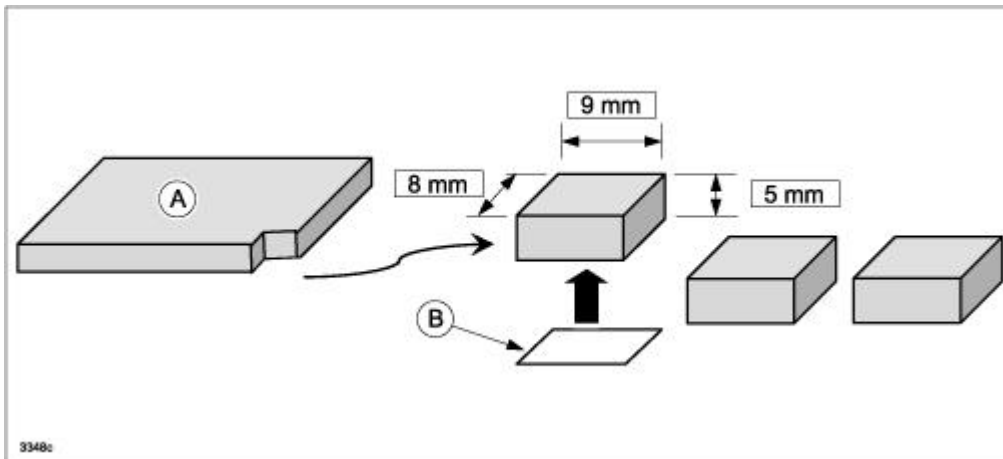
1. Verify the customer concern.
2. Remove the front bumper cover according to the instructions of MGSS online (FRONT BUMPER REMOVAL).
3. Check if the bumper slider hooks (A) are damaged and/or whitened.

- If no damage/whitening is found, proceed to next step.

- If damage/whitening is found, replace the bumper slider with a new one according to the instructions of MGSS online (FRONT BUMPER SLIDER REMOVAL/INSTALLATION).



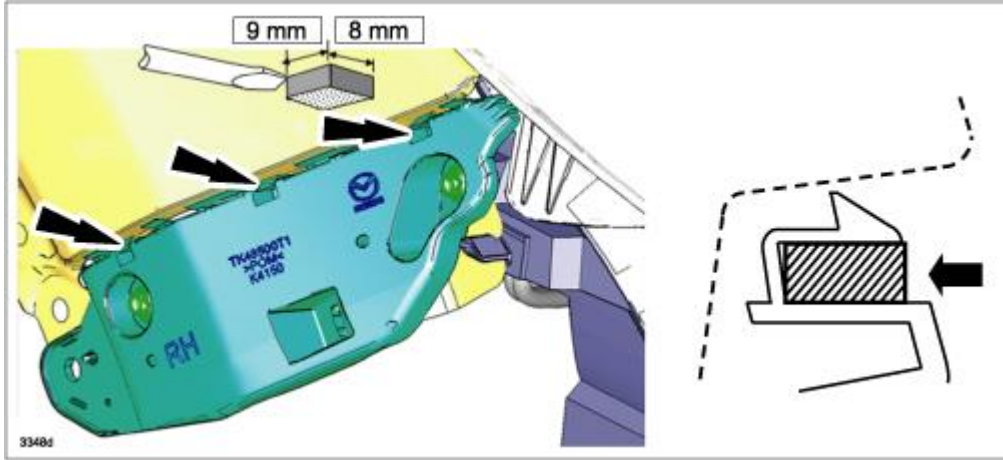
4. Cut the rubber seal (A) into three (3) 8 mm x 9 mm x 5 mm cubes. Attach a piece of double sided adhesive tape (B) to the bottom of each cube.



5. Insert the three (3) rubber cubes into the slots of the bumper slider (as shown below).

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NOTE: Be sure the cubes are correctly oriented (9 mm width) with each slot.



6. Reinstall the front bumper cover according to the instructions of MGSS online (FRONT BUMPER INSTALLATION).

7. Verify repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
TKY8-50-0G8	Seal, Rubber	1	50 mmx 50 mmx 5 mm
TK48-50-0T1A	Front Retainer Bumper (RH)	0 or 1	Replace only if damaged
TK48-50-0U1A	Front Retainer Bumper (LH)	0 or 1	Replace only if damaged

NOTE:Six (6) cubes are needed to repair one (1) vehicle.

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda’s New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
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Symptom Code	89
Damage Code	9B
Part Number Main Cause	TKY8-50-0G8
Quantity	1
Operation Number / Labor Hours:	XXN56AAX1.0 Hrs. (without fog lights) XXN56DAX1.3 Hrs. (with fog lights)

NOTE:Labor hours include both bumper sliders. If bumper slider(s) are replaced, claim as a related part(s).

NOTE:Rubber seal (TKY8-50-0G8) can be charged out at full cost.

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