



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-04

Subject: 2018 Model Year Volkswagen Vehicle Warranties – SUV Models Only

Date: Apr. 12, 2017

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

Policy Modification

This warranty bulletin provides a summary of the 2018 Model Year Volkswagen Vehicle Warranties applicable for **SUV models**. This policy modification will be integrated into the next revision of the *Volkswagen Warranty Policies and Procedures Manual*.

All other provisions of the *Volkswagen Warranty Policies and Procedures Manual* are unchanged and remain in effect.

2018 MODEL YEAR VOLKSWAGEN VEHICLE WARRANTIES SUMMARY SUV MODELS ONLY

New Vehicle Limited Warranty	6 years or 72,000 miles, whichever occurs first (except as specified in the "Limited Coverage" summary on page 2)
Limited Warranty Against Corrosion Perforation	7 years or 100,000 miles, whichever occurs first
California Emissions Warranties	3 years or 50,000 miles, whichever occurs first, for specific parts 7 years or 70,000 miles, whichever occurs first, for specific parts
Federal Emissions Warranties	2 years or 24,000 miles, whichever occurs first, for specific parts 8 years or 80,000 miles, whichever occurs first, for specific parts (see page 3)



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2018 MODEL YEAR VOLKSWAGEN NEW VEHICLE LIMITED WARRANTY "LIMITED COVERAGE" SUMMARY SUV MODELS ONLY

Limited Coverage

Except as specified below, the 2018 Model Year Volkswagen New Vehicle Limited Warranty covers any repair to correct a defect in manufacturer's material or workmanship (i.e., mechanical defects), except wheel alignment, tire balance, and the repair or replacement of tires.

Battery

6-volt/12-volt original equipment batteries are covered for 3 years or 36,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Brakes Pads/Shoes

Brake pads/shoes are covered for 1 year or 12,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Bulbs

Halogen/xenon bulbs are covered for 3 years or 36,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Bulbs other than halogen/xenon bulbs are covered for 1 year or 12,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Paint

Paint is covered for 3 years or 36,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Wheel Alignment and Tire Balance

Wheel alignment and tire balance will be covered when required to correct a defect in manufacturer's material or workmanship present at the time of delivery of the vehicle to the original purchaser or the original lessee; or if the vehicle is first placed in service as a "demonstrator" or "company car" on the date such vehicle is first placed in service.

Wiper Blades

Wiper blades are covered for 1 year or 12,000 miles, whichever occurs first, for defects in manufacturer's material or workmanship.

Wear and Tear Coverage for Brake Pads/Shoes, Brake Discs/Drums and Wiper Blades

The repair or replacement of wear and tear items, which are defined as brake pads/shoes worn below manufacturer specifications, and brake discs/drums worn below manufacturer specifications, replaced for wear and tear, are covered up to 1 year or 12,000 miles, whichever occurs first. Wiper blades replaced for wear and tear are covered up to 6 months or 6,000 miles, whichever occurs first.

Mechanical Adjustments

Mechanical adjustments not associated with a defect in manufacturer's material or workmanship, are covered up to 1 year or 12,000 miles, whichever occurs first (e.g., headlight adjustment).



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2018 MODEL YEAR 8/80 FEDERAL EMISSIONS WARRANTY SUMMARY SUV MODELS ONLY

8/80 Federal Emissions Warranty

Warranty Period:

8 years or 80,000 miles, whichever occurs first, from the vehicle's original in-service date

Components Covered:

Catalytic converter and particulate filter
Engine electronic control module (ECM)
Fuel pump control module [NEW]
Data bus on-board diagnostic interface (Gateway control module) [NEW]
Transmission control module (TCM)
Selective catalytic reduction (AdBlue®) control module
On-board diagnostic device (OBD)

Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.