



Warranty Communication

Audi Warranty

Number: AWC 17-01

Subject: Customer Delight Coding – “Extended Emissions Warranty” Limited Warranty Extension for Model Year 2015 A3 2.0L TDI vehicles

Date: Jan 12, 2017

Dealers: U.S., Puerto Rico

This document conveys general Warranty information.

AWC 17-01 is published to clarify the claim coding details for the “delight elements” of the “Extended Emissions Warranty” Limited Warranty Extension for Model Year A3 2.0L TDI vehicles.

Effective January 12, 2017, and until further notice, Audi of America is introducing the following “delight elements” for customers with Model Year 2015 A3 2.0L TDI vehicles with engine code CRUA that are being modified as part of the “Extended Emissions Warranty”.

At the time of modification, dealers are encouraged to offer pick-up and delivery service of affected vehicles, as well as provide a loaner vehicle and fuel to the customer--or, if the customer prefers, alternative means of transportation such as a taxi, Uber, or public transportation.

Claim Coding Guidelines

- ▶ Applicable to Model Year A3 2.0L TDI vehicles with engine code CRUA at time of modification only.
- ▶ Select only the appropriate/applicable options from the list below.

Fuel*:

Claim type: 1SP
Service Number: AU26
Outside Labor Operation: AU261600
Max Amount: \$40
*Fuel must be on a separate claim line.

Loaner:

Claim type: 1SP
Service Number: A000
Outside Labor Operation: LOAN1600
Max Amount: Labor Rate x 0.50

Pickup and Delivery:

Claim Type: 1SP
Service Number: A000
Outside Labor Operation: PUDL1600
Max Amount: Labor Rate x 0.50



Warranty Communication

Public Transportation:

Claim Type: 1SP

Service Number: A000

Outside Labor Operation: A0001600

Max Amount: Labor Rate x 0.5

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.