



## Technical Information Bulletin

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**03-058**



### **Section**

Engine

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### **Subject**

T680/T880 Engine Runs with Park Brake Off, Door Open, Key Off

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### **Release Date**

6/30/2017

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### **Condition**

The engine still runs when the door is open and the key and park brake are off.

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### **Chassis Affected**

T680/T880 that were reflashed with CECU3 P30-1011-139 between 05/08/2017 through 6/30/17.

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### **Action**

#### **FIX-AS-FAIL**

If a customer comes into your dealership and demonstrates the condition above, use the procedure below to remedy the problem.

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## **Warranty**

Through Standard Warranty (includes Extended Warranty) Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to reflash the vehicle.
- A repair order number, with the repairing facility identified, that shows that the vehicle was reflashed between 05/08/2017 and 06/30/2017 must be included in the warranty claim.

| CLAIM CODING      |             |                      |    |
|-------------------|-------------|----------------------|----|
| Failure Location: | 003-001-082 | Work Accomplished:   | 58 |
| Failure Type:     | 363         | Responsibility Code: | 01 |
| SRT Code:         | 045-066     | Claim Type:          | N  |

## **Background**

An ESA update was released on 5/08/2017 that misused a parameter that will allow the engine to remain running when the key is off, the park brake is off, and the door is open. This software will only be found on trucks that were reflashed with this software after 05/08/2017. The CECU3 P30-1011-139 update that fixes the problem became available on 06/05/2017.

It is not possible to tell if or when a truck has been reflashed with this software. To verify that this is a valid repair for the vehicle, the original repair order number that shows that the truck was previously reflashed, and caused the problem, is required to validate the warranty claim.

## **Procedure**

1. Ensure that ESA has the latest available update. See the documents located on the ESA Administration page (you can find these in the ESA Administration Quick Link in the Eportal Service tab) to update the ESA software.
2. Reflash the vehicle.
3. If the vehicle is a MY 2015/2016 and has Predictive Cruise Control (PCC), update PCC to MY 2017 software. See TIB [51-012](#)

Authored by: OF

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