



Technical Information Bulletin

44-028



Section

Fuel

Subject

T880 PX-9 Return Fuel Fitting

Release Date

6/2/2017

Condition

Potential for O-ring fuel leak.

Chassis Affected

12 T880 vehicles (11 US and 1 Canada) built from 01/09/2017 through 01/23/2017 with PX-9 Engines. See the attached chassis list.

Action

CAMPAIGN

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on

the list.

2. Review the DWWC or SIR for "Complete" next to the "44028" campaign code prior to performing this repair.
3. Follow the procedures below to replace the return fuel fitting.

This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval).

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 06/01/2018, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to R&R Fuel Fitting.
- File an additional claim for extraordinary circumstances.

CLAIM CODING			
Failure Location:	044-001-012	Work Accomplished:	35
Failure Type:	700	Responsibility Code:	01
SRT Code:	044-XXX	Claim Type:	C

Take-Off Parts Disposition: Destroy Take-off parts.

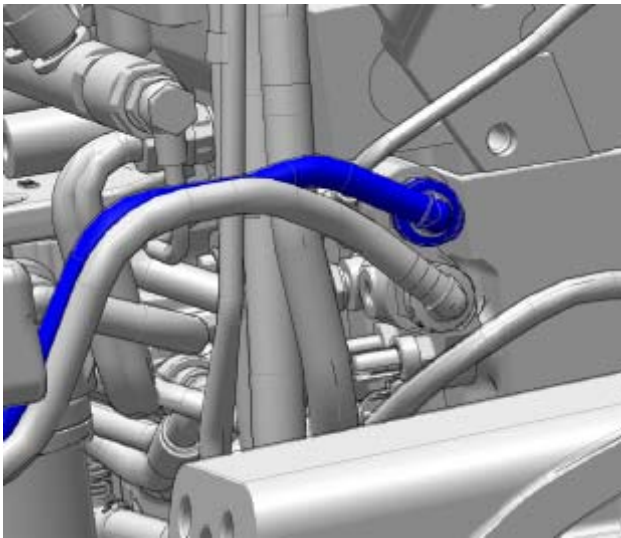
Parts

Parts are available from PACCAR Parts.

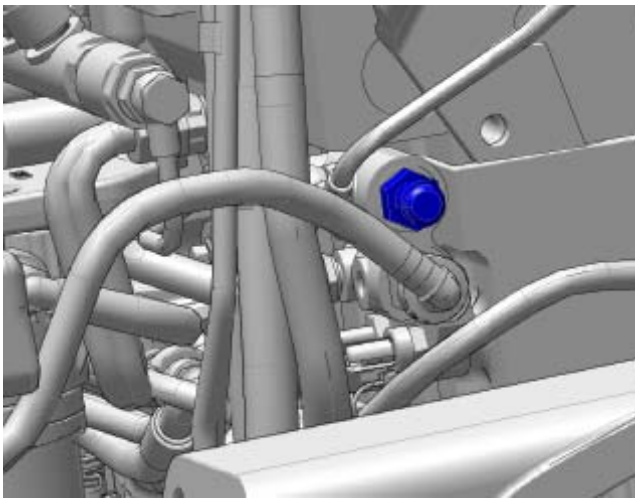
Quantity	Part Number	Description
1	V38-1309	Return Fuel Fitting

Procedure

1. Remove the return line from the fitting.



2. Remove the return fitting from the engine.



3. Install the new return fitting and torque it to 95 N·m (70 lb-ft).
4. Connect the return line to the fitting.

Attachments

 [Chassis List](#)

 [Customer Letter](#)

Authored by: OF

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Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]
Customer Name
Address
City, State Zip

Subject: 44-028: T880 PX-9 Return Fuel Fitting

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to replace the return fuel fitting. The fitting may have been manufactured with an enlarged sealing area which could lead to a potential fuel leak.

Please contact a Kenworth dealership to schedule an appointment for this work. If you have already had this work performed, please disregard this letter. You can find your nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign 44-028 and the VIN listed on this letter. The work will take approximately 1.0 hour, depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by 06/01/2018, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure your continued satisfaction with Kenworth products.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this campaign or experience any difficulty in making arrangements for this repair, please contact:

Email: Kenworth.Customer.Service@paccar.com with the bulletin number 44-028 in the subject line.

OR

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

OR

Phone: 425-828-5000

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

VIN: [VIN List]