
smart audio system: No automatic connection with mobile phone

Topic number	LI82.70-P-063343
Version	3
Design group	82.70 Telephone, Voice-control-system(VCS)
Date	05-08-2017
Validity	Model series 453 with smart audio system R0-13 (code 505,562,537 and 561)
Reason for change	Software number changed because new software D1.6 available
Reason for block	

Complaint:

The customer's phone is sometimes not automatically reconnected with the radio (R0-13/Audio radio A2).

The complaint is not dependent on the mobile phone used.

Cause:

Software

Remedy:

New software and new SCN coding.

Perform control unit programming "A2 - Radio - smart audio system (Audio)".

The new CAN software A4539022407 must be determined from XENTRY Diagnostics. Then please follow the description in Xentry Diagnostics.

The additionally required USB software can be found in the Xentry Portal: - Mercedes-Benz Xentry Portal home screen ->Maintenance & repair ->Workshop equipment ->Information on workshop equipment ->Software updates ->W 453 589 audio system -or search directly using the search term "W453 589" and select the smart audio system.

Note: This also resolves the problem "smart audio system - Tone changes and fluctuations in volume" (GI82.60-P-062395).

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Telephone/cell phone is not detected
Communication/information / Communication / Mobile phone / Bluetooth / Bluetooth HeadUnit / Telephone/comfort telephony is not detected in device list
Communication/information / Communication / Mobile phone / Bluetooth / Bluetooth HeadUnit / Authorizing fault

Control unit/fault code
