

SSM 46848	Some owners of 2016-2017 Ford and Lincoln vehicles equipped with SYNC 3 may experience inoperative mobile device navigation applications. Mobile device navigation via AppLink requires SYNC 3 version 2.3 or higher for Apple iOS users. Mobile device navigation via AppLink is not currently available for Android users. SYNC 3 software upgrades to support these apps are not currently available, do not attempt any repairs at this time. Engineering is investigating, monitor OASIS for updates. SYNC 3 software upgrade to support these apps is not a warrantable repair per the Warranty And Policy Manual, Section 3, Warranty Coverages → SYNC.
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