SSM 46836 Some 2017 Continental vehicles built on or before 14-Feb-2017 may exhibit heated seats that are inoperative during a remote start event. Reprogram the drivers seat module (DSM) using IDS software 106.01 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. For claiming, use causal part 14C708 and applicable labor operations in section 10 of the service labor time standards (SLTS) manual.